

9/27/2019 Data Mgt Meeting

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1. 9:34am
2. Introductions
 - a. Situate committee members in what the focus should be. Are we benefitting from what we have? Is it the best thing to deploy?
 - b. Alison said that MIS system and ETP list be included together. 12 categories to work with and most vendors could only do 6. Erick Pascua giving feedback on MIS system needs.
 - c. Melissa asked for clarification about acronyms.
3. Discussion
 - a. Committee description
 - i. Definition from LP; in what way can we use tech to benefit the local area for workforce? R: HireNet has been system of choice/use for a long time and a de facto way of collecting data. A: Case management, notes, performance measurements, but not as user-friendly. Employers do not want to use it; would rather use Craigslist. MM: who is the vendor? A: GeoSol. RC: System did not keep up. People have moved on. A: Employees at AJCH have also expressed concern about the efficiency of using the system. ETPL used to be user-friendly via Kumu A'o but the contact person left and the site was brought down. ETPL now an Excel spreadsheet. MM: from trainers' perspective, it's a nightmare to update or manage programs. Must have led to reduction of referrals. A: concerned about length of time to approve ETPs for official list. Constant battle of adding programs. RL: can't find ETPL, can't navigate ETPL, can't get people to participate in ETPL. RC: 2000 year tech in 2019. MW: people start with tech. MM: Alison and Lyn have done a lot to patch things. MW: air table is a form that has different views. A: we cannot control this because it's the state.
 - b. Update on DLIR RFP for MIS
 - i. RL: looked over RFP for info on current vendor and what is needed. A: OWDB needed Emsi and State DLIR is migrating to Emsi now. RL: if our common problem is engagement by employers and users, and if we are scoping the back-end... MW: we never have vendor that can fit everyone. RL: the reason that the committee in lowering the obligation for OWDB was the fact that there were so few users of HNH. If so few people use it, we got the break, not because they were engaged. A: We were being charged for people logging in at home versus at the AJCH. RL: if we look at overall user experience, that dictates where the AJCH exists, a virtual and physical side. Is OSO physical or digital? A: they were charging the board based on population not based on whether they were using services or not. MW: how many jobs fulfilled through this process? A: we are tracking the wrong things; WIOA needs tracking 2nd and 4th quarter, median

wage. Biz doesn't care; how many jobs in a certain sector and how many placed? This committee could help to identify/clarify the necessary data to track. RL: we can influence procurement. What do we do to suggest to Board and influence procurement? Where is the gap and where do we need to pay attention? If they don't build a good front-end, is that our problem? MM: committee needs to score rubric. For UH system, all the specs go out, quotes come in, committee needs to design process to rate. We could influence how to rate/score. Actual rating tool might not have been developed. RL: sometimes they list what they will judge against, which at least indicates rubric. RC: what is "user-friendly" according to RFP? A: it's hard for our neighbor islands to pull reports. RL: "lowest cost proposal" shows that they are trying to keep it at GeoSol. Cost overrides requirements. RC: 60k a month for something no one uses. MW: wondering how the vendor updates software and why GeoSol is not doing that. A: GeoSol was supposed to implement WIOA performance measures but only recently gave us that ability. MM: from colleges' side, we serve thousands of students, we couldn't get from WDC the report of who was referred to colleges. Basic info took forever. MM: who on state has this responsibility? A: it was WDD but is now WDC. RC: employers can't ask past salary history as of 2019. HireNet may be outdated already.

4. Goals and Next Steps

a. PY19 planning

- i. RL: what we need is a follow up on DLIR process and see what input has been taken in and how the rubric will be scored. A: vendors interested and logged in but needed to give letter of intent. RC: fastest way to call Hawaii Employers' Council about 2019 law on not asking salaries.
- ii. 10/1/2019 WDC will receive. MM: hold off on release of proposals while they revise. A: they might not allow us to see criteria. MW: do you think eval committee members know enough? RL: it's being procured on the back end. MW: execs make decision and it never goes well. A: we should be able to look, because when we did the RFP for OSO, we had to name the eval committee and make it public. RL: follow up and see where process is, and if it is too far along, we need to use info on user end against the proposal itself to do gap analysis on what we are missing. RC: three stakeholders, gov, biz, and client. Criteria needs more focus on user side. A: state should have done this but they stopped at super user group. MM: from the UH side, the committee makeup was very broad, IT, security, front-end users, managers and exec, fiscal and data analysts. Finalists had to present to large audience and do Q&A with stakeholders. MW: everyone puts things on shoulder of vendor, but they can only implement when all partners understand the tool. Who is on the deployment team? They should be there for implementation and data migration. RL: the more intuitive something is, the less training you need to do. How to provide feedback instantly to maintain or increase use? Where are we in the process and is it a finalist bake-off situation? Or do they have a creative pilot situation to test out what is best? Ultimately, Alison is right: it's not for any other reason that we

have the biggest pop. Oahu takes the line share of reporting requirements for the State. State doesn't implement hardly anything, it falls on us to report numbers so that state is compliant and can get the grant. The local area plan is directly linked to the State plan. No numbers on other islands so that means we implement everything they said. A: if we don't meet PMs, no counties can make up for what we don't hit. RL: how do we engage the 10k of people online to go to AJCH? A: but we can't count the 10k toward our performance measures. MS: clarification about ETF versus ETP. RL: if we have a half-baked solution, we need to find the other half to help us. It's not just the unemployed, it's the underemployed that we served.

5. Next Meeting

a.