

**American Job Center Hawaii
Adult & Dislocated Worker Programs
Report to Oahu Workforce Development Board Meeting
July 21, 2022**

Program Enrollment Program Year 2020-2021

Period: July, 2021 – June, 2022: WIOA Adult: 121, WIOA Dislocated Worker: 77, WIOA DWG – Disaster: 15; WIOA NDWG – Employment: 13

AJCH Resource Center (April 2022 through week ending 7/15)

Section	Returning Customer	CountOfReturning Customer
AJCH	No	171
AJCH	Yes	723
Total		894

Section	Purpose	CountOfID
AJCH	Appointment	30
AJCH	Case Mgr.appt	41
AJCH	HireNet Account Update/Reactivation	15
AJCH	HireNet Registration	13
AJCH	HireNet Registration (New)	22
AJCH	Job Search	353
AJCH	Meeting	1
AJCH	Other	4
AJCH	RESEA Orientation/Unemployment	1
AJCH	Resource Center	369
AJCH	School	10
AJCH	Unemployment Insurance	27
AJCH	Walk In	3
AJCH	Workshop/Training	5

Section	Referred By	CountOfRefe
AJCH		0
AJCH	Agency - Social Service	11
AJCH	Community College/ Vocational School	5
AJCH	High School/ Youth 16-24	8
AJCH	Laumaka	88
AJCH	Module 20	210
AJCH	Older Workers Act, 55+	3
AJCH	Other	55
AJCH	Sand Island Treatment Center	18
AJCH	Self	75
AJCH	Unemployment Insurance	83
AJCH	Veteran	4
AJCH	Vocational Rehabilitation - DVR	4
AJCH	Waikiki Health Center	1
AJCH	Walk In	6
AJCH	Work Release/ Reintegration	4

Programs Highlights:

- **5/6/2022 Waimea Valley Job Fair**

- AJCH represented Dept of Community Services.
- Location of event proved to be challenging. Very limited number of attendees
- Only about a dozen or so AJCH packets were given out.



- **6/1/2022 Ala Moana Hotel Job Fair:**

- Ala Moana Hotel hosted job fair sponsored by Unite Here Local 5. Attended with WDD partners.
- Engaged with 50+ participants, handed out 75 informational folders.
- Several individuals came to the AJCH later that day.



AJCH Hosted Hiring Events

In an effort to deliver more personalized services and to more fully understand employer's hiring and business needs, the AJCH has begun to offer tailored, stand-alone hiring events. This allows the AJCH the opportunity to deepen partnerships within the business community as well as deliver more targeted outcomes.

- 6/3/2022 Y HATA

- Promotion of the event was done through targeted Email blasts to registered job seekers in HireNet, social media postings, and informing our partner programs.
- 20 individual pre-registered on-line through EVENTBRITE.

Y. Hata & Co. LIMITED **AmericanJobCenter HAWAII**

— PRESENTS THE Y. HATA —

JOB FAIR

FRIDAY, JUNE 3, 2022 • 9AM-1PM
DOLE CANNERY • 680 IWILEI RD., SUITE 700, HONOLULU, HI 96817

SEASONAL & FULL-TIME POSITIONS AVAILABLE

**Warehouse Support
Down Stackers
Customer Service**

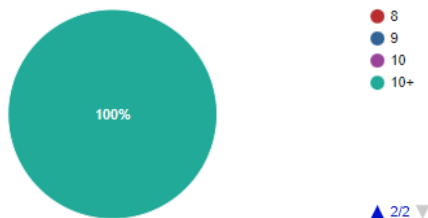
GREAT BENEFITS | Culture of 'Ohana • Competitive Pay
Medical/Vision/Dental • Paid Time Off • 401(k)
Profit Sharing Program • Employee Discounts

SCAN OR CODE TO VISIT:
yhata.com/careers | apply@yhata.com | [\(808\) 447-4123](tel:(808)447-4123)

- After Event Survey :

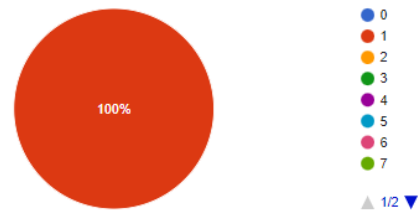
1. How many attendees did you interview for a position?

1 response



2. How many attendees did you hire?

1 response



3. What is the position hired for?

1 response

Janitor

3a. What is the starting wage for position hired for?

1 response

15.00

6. Other Comments

1 response

1 additional candidate is in the works but no offer has been made as of today

- OJT trainee, Mark Dhasala, start after obtaining his CDL A at Leeward Community College.

- **6/22/2022 Moku's Kitchen**

- Promotion of the event was done through targeted Email blasts to registered job seekers in HireNet, social media postings, and informing our partner programs.
- 19 individual pre-registered on-line through EVENTBRITE.



MOKU
KITCHEN

JOB FAIR
Wednesday June 22
10AM - 2PM

American Job Center
680 Iwilei Rd | Honolulu HAWAII

City Department of Community Services WorkHawaii Division
Dole Cannery Ground Floor Food Court Rm 158

FRONT OF HOUSE		BACK OF HOUSE
- Servers		- Bakers
- Bussers		- Dishwashers
- Food Runners		- Prep Cooks
		- Line Cooks

We offer health insurance, 401(k), employee discounts, employee meals, monthly/quarterly incentives & fun working environment

FOR MORE INFO
Call- 808-768-5701
680 Iwilei Rd | Honolulu |96817

Register On-line
eventbrite



Parking if FREE on the Costco Side with a 2 hour maximum.
Paid parking is available on the Dole Theatre side of the Cannery. Parking is \$3.00/ 30 min.



○ Information from Employer satisfaction survey:

4b. How many attendees did you consider/interview?

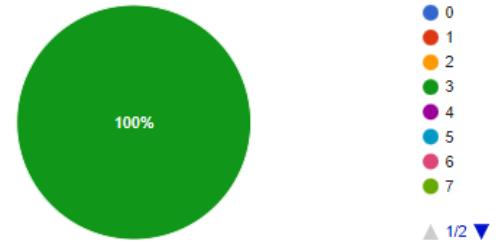
1 response



▲ 2/2 ▼

4c. How many attendees did you hire on the spot?

1 response



▲ 1/2 ▼

Greeter (Host/Hostess)

\$10.10 an hour

06/30/22 Start

Server

\$10.10 an hour

06/30/22 Start

Baker

\$10.10 an hour

06/30/22 Start

Rapid Response

- **6/21/2022 & 6/28/2022 AES Hawaii**

AES Hawaii Power Plant is a medium-size coal-fired electrical power station located in the Campbell Industrial Park. Early in 2022 AES HR Strategic Business Partner from Indianapolis Office contacted the Rapid Response team informing of layoffs by end of the year. In April 2022 received contact again requesting Rapid Response services. Through coordination with local HR office, scheduled 2 Rapid Response orientation sessions. Partnered with State Unemployment Office and WDD to present information on services.

Resume Writing workshops were also scheduled as part of the session, however had to be cancelled due to time constraints. Separate on-site work shop opportunities are being considered.



Other Activities

- **7/8/2022 Charter/Spectrum Hiring Announcement.**

Attended event at Spectrum Offices in Mililani. Spectrum executives, along with Hawaii Lt. Gov. Josh Green announced plans to hire 150 new employees at its Mililani call center by the end of 2022.

Spectrum announced inbound sales representative and management positions for a variety of shifts and competitive base pay. Representatives who reach their targets earn more than \$60,000 annually on average, with top performers earning \$80,000 or more.



WorkHawaii Youth Program (WHYP)

WIOA Youth & YouthBuild

WorkHawaii Youth Program focuses on preparing young people, 16-24 years old for careers through employment and educational opportunities.

1. ENROLLMENT

- WIOA as of June 30, 2022 Total Enrollments: 145 (57 in Follow-up)
 - 4 – I/S from Waipahu High School (I/S – in school youth)
 - 6– O/S w/ Diploma (O/S – out of school youth)
 - YouthBuild19 Active: 55
 - YouthBuild17/19 Follow-ups: 124

2. HIGHLIGHTS / SIGNIFICANT ACHIEVEMENTS

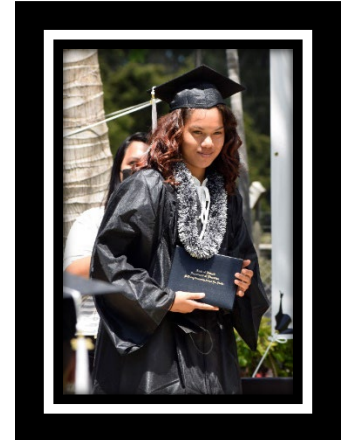
- Diploma Service – The Essential Ed website is utilized to allow participants to gain a Workforce Development Diploma, HiSET, and/or GED diploma through a partnership with McKinley & Waipahu Community School for Adults.
 - Total Enrolled: 40
 - MCSA Total Enrolled: 19
 - WCSA Total Enrolled: 21
 - iCAN Enrollment: 6
- Integrated Education/Occupational Training Service
 - Office Administration & Technology Training in partnership with Leeward Community College
 - Session February 15 – June 2, 2022
 - 10 Participants
 - Medical Receptionist Patient Services Representative in partnership with Leeward Community College
 - Session February 15 – June 2, 2022
 - 9 Participants
- Work Experience Service Total Enrolled: 13 Participants
 - DCS WorkHawaii (Rent-to-Work, AJCH and P&E)
 - Living Life Source Foundation
 - ReUse Hawaii
 - Habitat for Humanity Leeward
- Other Program Activities (Fridays) Partnerships:
 - Therapeutic Group Activities in partnership with Family Tree Project
 - Leadership Development – Team Building at Camp Erdman
 - Career Exploration with Honolulu Nails & Aesthetics Academy, Navy Federal Credit Union and Hawaii Pacific Health

3. PARTICIPANT SUCCESS STORIES:

JENSINE LIU (YouthBuild)

Written By: Jazon Hidalgo, Case Manager

Jensine enrolled into the WorkHawaii Youth Program on December 12, 2019. She came to the program from Waianae. She's dealt with a lot in her young life, from being bullied to family complications and a lack of support. She tried various paths to continue her education such as credit recovery, and even enrolled in Adult Ed on her own. She unfortunately had to stop due to financial hardships. Prior to enrolling into the program she was already working, to help support herself as well as assist her family. Her goal in coming to the program was to get back on track with her education and have the support to move forward with her life.



Though she had ups and downs while working in the program, she made no excuses. She pushed and was determined to succeed. Even the travel distance from Waianae was not an excuse for her, she was persistent in her pursuit of goals. There was a point where she ended up moving out of her family's home and even though it was a hard decision it was in her best interest to help her stay on track. During her time with the program, she completed Customer Service Training with Kapiolani Community College in August 2020 and earned her High School Equivalency Diploma on April 2021.

She was offered a better employment opportunity after someone noticed the good work she was doing at her previous job and this allowed her to be in a better living situation. Her commitment to her goals helped her succeed even through all the obstacles she's dealt with, including the emergence of COVID. She never wavered from her path, stayed the course and believed she could do it, that is why she succeeded and will continue to do so in whatever she decides to do.

TRISTEN SEMETARA (YouthBuild)

Written By: Angel McHenry, Case Manager

Tristen made several attempts of entering into our program but has been very busy with home life, employment, and personal issues. Not to mention living in a homeless shelter. While working on trying to get into the program, she finally decided to put herself first and made it a priority to get her education.

During the process of getting into the program, she was able to receive a lot of counseling and support. Once in the program, Tristen made a goal of what she wanted to try and accomplish while in the program. The goal was to work on one unit test a month while juggling employment and home life. Going through all of this, Tristen was struggling with her personal life and we explained that she would need to make sacrifices in order to achieve her goals. So she agreed to reset her goals which consist of school, home life, and most importantly herself.



While in the program, Tristen was able to complete her GED diploma and also completed the OAT training. Tristen was also elected into Leadership Council and has been able to assist with planning and organizing team building activities, cultural enrichment field trips and community service events and with her artistic talent has submitted a new cover look for the Class of 2022 Graduation Award Ceremony invitations and program.

Tristen is a natural born leader. She also brings so much positive energy and helps other participants in the program with their school work, personal issues and also just being a friend.

Being that she is an offender in the judicial system, she has been taking care of her business and making it right moving forward. When asked what finally made her change for the better. The response was “its time to grow up” and she has so many siblings at home, and family and friends who look up to her.

Most recently, Tristen was able to speak to our participants about her own mental health issues and coping mechanisms. She continues to do awesome work for the program and her fellow participants. Like her saying goes, “it’s not how you start in anything you do, but how you finish”.

American Job Center – Juvenile Justice Center (JJC)

JJC program provides counseling services for first-time minor law violators to assist them from further involvement with the juvenile justice system.

Program Outcomes for April 2022

End of the contract year for the 2021-2022 OYS contract.

Total of 95 youth referred to the JJC program from May 1, 2021 to April 30, 2022

Total of 69 youth passed the JJC counseling session.

11 youth failed to attend their counseling session. 1 youth failed the counseling session. 2 youth were disqualified due to re-offense during their 6 month follow up period.

13 Youth were disqualified due to being unable to contact youth’s parent/guardian, or parent/guardian wanting to go to Family court instead of JJC counseling session.

Program Outcomes for May and June 2022

New Contract began on May 1, 2022

26 youth referred to JJC program.

17 youth passed the JJC counseling session.

3 youth disqualified due to Other reasons such as being unable to contact youth’s parent/guardian, or parent/guardian did not agree with charges against the youth and wanted to go to Family court.

0 youth disqualified due to re-offense prior to their JJC counseling session.

1 youth failed due to parents/guardians denying JJC counseling and requested to go to Family Court.

0 youth attended but failed during their counseling session (i.e. did not accept responsibility for his/her action, displayed no remorse, negative attitude, etc.).

**City and County of Honolulu, Department of Community Services,
Work Hawaii Division, Youth Services Center – Reporting Period 04/01/22-06/30/22
By: Nisa Tokunaga, Center Manager**

Follow-up Services

29 Participants were eligible for follow up services in May and June 2022. 7 participants and /or guardians received their 1st follow up call. 7 participants and/or guardians received their 2nd follow up call and 15 participants and/or guardians received their 3rd follow up phone call.

Total Successful Follow up calls: 23 Total Unsuccessful follow up calls: 6

AGE& GENDER

Out of 26 referral cases, 23 were males and 3 were females.

4 of the cases were between the ages of 11-13 years old. 20 of the cases were between the ages of 14-16 years old and 2 cases were 17 years old.

ETHNICITY

Of the 26 referred youth, 10 were Native Hawaiian and 5 were Other Pacific Islanders.

PROGRAM CHALLENGES/ ACHIEVEMENTS

Overall, there have not been many challenges with the JJC program and it has been going smoothly. Some achievements have been that the rate of recidivism (re-arrest) have continued to be low.

Waipahu Community School for Adults Updates OWDB Meeting - July 21, 2022

HB1561 Signed into law by Governor Igen on July 7, 2022

- Establishes within the Department of Education a workforce readiness program to provide opportunities for students to earn associate degrees, workforce development diplomas, pre-apprenticeship certificates and other industry-recognized certificates.
- Both adult schools will receive \$100,000 annually to hire a full-time workforce development coordinator.
- McKinley Community School for Adults received an additional \$250,000 annually to use for the support and education of incarcerated women.

Steady increase in student enrollment

- Spring Term II and the Summer Term have shown a small, but steady increase in enrollment showing positive signs that we are on a road to recovery.

Educational Leadership Institute (ELI) held on July 19, 2022

- Over 1100 EOs attended this year's ELI to hear our new Superintendent's message and convene in various leadership professional development opportunities. Participants were energized and walked away with a lot of positive energy to start the new year.

2023 WCSA Commencement plans being made

- WCSA has begun preliminary planning for our 2023 commencement exercises. Our last commencement was pre-pandemic, over 2 years ago where we had close to 200 of over 400 graduates participate
- Initial planning has our venue set at Leeward Community College
- Short videos of our previous commencement ceremonies can be found on our website at wcsahawaii.org

Career Pathway Opportunities

- Preliminary discussions have been made with Diagnostic Lab Services for phlebotomy training and with Prince Hotels for hotel job training
 - Both programs require that applicants already have a high school diploma

University of Hawai'i Community Colleges Update

July 20, 2022

Fall 2022 Semester

Fall classes begin on August 22, 2022. The application deadline for Fall enrollment is August 8, 2022; applications may be submitted at [**apply.hawaii.edu**](https://apply.hawaii.edu).

Short-Term Job Training

The University of Hawai'i Community Colleges (UHCC) are offering subsidized workforce training in recession resilient sectors of healthcare, skilled trades and technology. Training opportunities are updated regularly at [**uhcc.hawaii.edu/training**](https://uhcc.hawaii.edu/training).

EDA Good Jobs Challenge Grant

UHCCs led the development of a \$16.3 million, 3-year proposal for the federal Economic Development Administration Good Jobs Challenge grant, titled "Resilient Hawai'i: Good Jobs Challenge" (executive summary attached). UH's application is progressing in the process. EDA indicated that awards would be made by Sept. 30, 2022.



Resilient Hawai'i: Good Jobs Challenge

Executive Summary

Resilient Hawai'i means that Hawai'i's people and 'aina can survive and thrive through economic, social and environmental challenges. The **"Resilient Hawai'i: Good Jobs Challenge"** initiative (Resilient Hawai'i) will connect individuals whose employment opportunities were disrupted by the COVID-19 pandemic with employer-driven training that leads to good jobs. Led by the University of Hawai'i Community Colleges in collaboration with employers, industry associations, and community partners statewide, the overarching goal is to establish a sustainable, effective regional workforce training system that creates economic resilience and prosperity for the State of Hawai'i's individuals, businesses, and communities.

The three-year, \$16.3M Resilient Hawai'i proposal to the U.S. Economic Development Administration (EDA) would invest in four strategic industry sectors identified as priorities in the state and counties [Comprehensive Economic Development Strategy \(CEDS\)](#) and other economic development plans including Hawai'i's [Talent Roadmap to Economic Recovery](#). The strategic industry sectors have the potential to transform Hawai'i's ability to endure and recover from economic challenges.

Through a coalition of 70+ employers, training providers, community-based organizations and key stakeholders, Resilient Hawai'i will develop, design, and implement workforce development programs to get Hawai'i's residents back to work or to increase their skills for employment in "good jobs." Sector partnerships will bring together Hawai'i's employers to translate their skills-needs into training programs, certifications, and/or on-the-job training opportunities.

Resilient Hawai'i will support the training and wraparound support costs for participants and leverage various federal, state, city/county, and philanthropic resources including the [Hana Career Pathways \(uhcc.hawaii.edu/training\)](#), Oahu Back To Work, and federal and state programs administered under the Department of Labor and Industrial Relations (DLIR) Workforce Development Division (WDD). The three-year initiative will train 3,000 participants including 1,000 Native Hawaiian or Pacific Islanders and will place 75% of completers into good jobs.

Resilient Hawai'i is one of the 509 applicants for the EDA Good Jobs Challenge grant. EDA will award 25–50 grants in Summer 2022.



UNIVERSITY of HAWAII®
**COMMUNITY
COLLEGES**

STRATEGIC INDUSTRY SECTORS

CLEAN ENERGY



CREATIVE INDUSTRIES







HEALTHCARE



TECHNOLOGY



Key Stakeholders, Training Providers and Employers

 <p>Healthcare Partners Convener: Healthcare Association of Hawai'i</p> <p>Adventist Health Castle Clinical Laboratories of Hawai'i, LLP Diagnostic Laboratory Services, Inc. Hawai'i Medical Service Association Hawai'i Pacific Health HARIETT Mānoa Cottage 'Ohana Pacific Health Palolo Chinese Home Queens Health Systems Rehab Hospital of the Pacific UNITE HERE Local 5 Wahiawa General Hospital Healthcare Association of Hawai'i (170 members)</p>	 <p>Technology Partners Convener: Chamber of Commerce Hawai'i</p> <p>Bank of Hawai'i Booz Allen Hamilton CyberHawai'i Dev Island Inc. Island Holdings, Inc. eWorld Enterprise Solutions Data House Consulting Decision Research Corporation Hawai'i Defense Alliance Hawai'i Technology Development Corporation Honolulu Board of Water Supply Office of Enterprise Technology Services UH Information Technology Services Zippy's, FCH Enterprises, Inc.</p> <p>Oceanit Paxca Pacific Impact Zone Purple Mai'a Revacomm</p>
 <p>Clean Energy Partners Convener: Hawai'i State Energy Office</p> <p>County of Kaua'i Office of Economic Development Hawai'i Carpenters Apprenticeship and Training Fund Hawai'i Gas Hawaiian Electric Hawai'i Transportation Association Ho'āhu Energy Cooperative Moloka'i IBEW Local 1260 IBEW Local 1186 Kaua'i Island Utility Cooperative Moss & Associates, LLC Swinerton</p>	 <p>Creative Industries Partners Convener: Hawai'i State Department of Economic Development, Business and Tourism, Creative Industries Division</p> <p>International Alliance of Theatrical Stage Employees</p> <p>Moving Picture Technicians Artists and Allied Crafts (IATSE) Local 665</p>
<p align="center">Wrap around services for outreach, case management and job placement</p> <p align="center">State of Hawai'i Department of Labor and Industrial Relations, State of Hawai'i Department of Education Community Schools for Adults, Economic Development Alliance of Hawai'i, Hawai'i's Hotel and Restaurant Industry Employment and Training Trust, HINET SNAP Employment and Training Program, We Are Oceania</p>	

Additional Supporters

- Governor David Ige, State of Hawai'i
- Mayor Mitchell Roth, Hawai'i County
- Mayor Rick Blangiardi, City & County of Honolulu
- Mayor Michael Victorino, Maui County
- Mayor Derek Kawakami, Kaua'i County
- Donovan Dela Cruz, Hawai'i State Senate
- State of Hawai'i Office of Planning and Sustainable Development
- Harold K.L. Castle Foundation and the Harry and Jeanette Weinberg Foundation
- Maui Economic Development Board
- State of Hawai'i Department of Education
- Hawai'i Business Roundtable
- Hawai'i P-20 Partnerships for Education
- Kamehameha Schools
- State of Hawai'i Workforce Development Council
- University of Hawai'i System President, Vice President for Community Colleges, Community College Chancellors

For more information contact: Dr. Tammi Oyadomari-Chun, Principal Investigator: tammi@hawaii.edu

Hawaii DVR Report OWDB – July 21, 2022
Workforce Parity for VR Candidates in Hawaii’s Workforce

The Division of Vocational Rehabilitation (DVR) provides a variety of services to strengthen opportunities for Hawaii’s residents with disabilities to obtain and/or advance in employment, including self-employment. We also support our customers accessing resources for independent living. DVR’s staff continues to serve Hawaii residents with disabilities statewide through various programs with federal, State, and private funding, unduplicated by supports provided with our community partners. DVR staff collaborate with a host of community partners to support more than 4,400 adults, youth, and students with disabilities in Hawaii in accessing resources to fulfill their independent living goals.

DVR met with RSA April 20, 2022 to negotiate performance accountability rates for employment retention 2nd quarter after exit, median earnings 2nd quarter after exit, employment retention 4th quarter after exit, credential attainment, and Measurable Skills Gains related to educational goals. DVR is committed to achieving the negotiated levels of performance of the WIOA Performance Indicators. The following chart reflects the current goals negotiated for PY 2022 and PY 2023 based on DVR’s historical performance rates:

Performance Indicators	PY 2020 Negotiated Level	PY 2021 Negotiated Level	PY 2022 Negotiated Level	PY 2023 Negotiated Level
Employment (Second Quarter After Exit)	NA	NA	33.0	37.0
Employment (Fourth Quarter After Exit)	NA	NA	37.5	39.5
Median Earnings (Second Quarter After Exit)	NA	NA	\$4,400	\$4,500
Credential Attainment Rate	NA	NA	20.0	22.0
Measurable Skill Gains	20%	21%	35.0	36.0

Hawaii DVR Report OWDB – July 21, 2022
Workforce Parity for VR Candidates in Hawaii’s Workforce

Performance Indicators	PY 2020 Negotiated Level	PY 2021 Negotiated Level	PY 2022 Negotiated Level	PY 2023 Negotiated Level
Effectiveness in Serving Employers	NA	NA	Not Applicable ¹	Not Applicable ¹

The data for PY21, Q3 and Q4 is currently not available at this time due to resubmission of federal reports and will be provided in the next OWDB Report.

Challenges:

1. Maintaining MSG rate at or above 35% and 36% respectively for PY 2022 and PY 2023.
2. Ongoing: improving Credential Attainment rates for completion of educational training to include system data capturing, analysis, and tracking, following up with participants that have potential to earn credentials that are proven to lead to higher rates of employment as well as higher rates of pay.
3. On-going: Exiting more participants in CIE/Successful rehabilitations to meet the goal of at least a 1% increase of employment outcomes annually. DVR continues to look at strategies to make more significant improvements.
4. Continue to monitor participants exiting DVR in CIE to retain employment 2nd, 4th, and 6th quarter after exit and meeting negotiated retention rates for PY 22 and 23.
5. Filling of DVR staff vacancies:
 - a. Current vacancies: 53 agency-wide; both expansion of Disability Determination Branch (DDB) positions, and resignations have contributed to this high level of vacancies. Some of the staff leaving DVR are taking advantage of employment opportunities available within government (city, state and federal) with higher pay rates. DDB has a total of 12 vacancies, however, only six have authorized funding for filling, while 4 positions do not have federal authority to fill, and 2 vacancies are pending federal funding within the branches re-organization plan.
 - b. Currently there are a total of 20 VRS vacancies statewide. Effective July 1, 2022, funding for all positions has been re-instated by the governor (budget signed 7/12/22). Recruitment efforts are underway for all vacant positions.
 - c. Legislative outcomes for positions effective July 1, 2022:
 - i. Restored funding for 11 positions.
 - ii. 6 temporary positions have been approved for conversion to permanent. DVR is in the process of converting these positions; recruitment will commence upon completion of the position conversion process.

Hawaii DVR Report OWDB – July 21, 2022
Workforce Parity for VR Candidates in Hawaii’s Workforce

Workforce Development Updates:

DVR’s Employment Team initiatives:

- MOU with DBEDT for the Hawaii Remote Work Project to utilize FlexJob Memberships for remote and flexible work opportunities for DVR participants.
- Coordinated DLIR Fidelity Bonds Training for VR Staff, AJC partners, Veteran’s Vocational Readiness & Employment, Dept. of Health, and Community Rehabilitation Programs.
- Business Highlights - remote meetings to engage employers with DVR staff to learn about job skills and employment opportunities available, as well as explore work-based learning experiences for VR participants and Students with Disabilities.
 - Blind Vendors Ohana – July 2022
Operates newsstands and vending facilities at the Daniel K. Inouye International Airport
- MOU for the Social Security Ticket to Work Partnership Program with Hawaii’s Employment Networks. Agreement to collaborate and coordinate services for those individuals receiving SSI and/or SSDI to achieve successful competitive integrated employment.

DVR Partnership with AJC

DVR continues to collaborate with partners at the AJC including the Veteran’s Program, Youth and WIOA Staff on program referrals, activities and sharing of employment opportunities.

DVR has 2 VR Counselors and 2 Employment Specialist present at the AJC twice a week for 4 hours who assist in the resource room and meet with potential DVR clients to explain the DVR process, participate in job fairs and other partner activities. We have DVR brochures and business cards for the AJC staff to hand out when we are not at the AJC.

In collaboration with AJC staff, DVR clients are given a tour of the AJC and the different programs that are available. At the end of the tour, DVR clients are given a folder with the different AJC resources and DVR staff assists them with creating a HireNet account.

In July 2022, Isabel Mejia Ramos, DVR Program Specialist and Coordinator for Deaf and Hard of Hearing Services, met with Oahu AJC Leadership – Lei Nakamura and Mark Menard to discuss how staff and partners can work with job seekers who are Deaf or Hard of Hearing. She also demonstrated how to use a Video Phone and will assist the AJC in obtaining one for the center. DVR is currently scheduling a Deaf Awareness training for AJC Staff and Partners.

DVR Partnership with Hawaii Youth Correctional Facility – Olomana School

DVR services are provided to students with disabilities and youth with disabilities who are interested in preparing for employment and obtaining and maintaining employment as they transition out of post-secondary education to the world of work.

DVR – Oahu Branch has established a great partnership with Hawaii Youth Correctional Facility (HYCF) and Olomana School. Olomana School is located in Kailua and offer three main educational programs: Incarcerated youth who are served at the HYCF; at-risk students from Windward Oahu’s Secondary Schools and HYCF students who are in transit; and a Detention Home in Kapolei.

Many of the students at Olomana School struggle with managing their emotional health and have been diagnosed with an attention or learning disability, which impacts their ability to acquire and maintain employment. Having an emotional or mental health disability makes it extremely difficult to not only treat but also to have a productive life with a job that you love, a home to live in, and people to lean on. These teens and young adults are often left to figure things out on their own, which is challenging for a person without a disability, much less a person with a disability.

The DVR Counselor that works with HYCF - Olomana School provides support and services such as participating in IEP meetings, treatment team meetings, and transition meetings which is essential to planning and preparing students for their next steps after they leave Olomana. DVR services enable these students to gain valuable soft skills and job-specific skills, and experience various types of jobs to find the right fit and prepare for their life after high school and outside of Hawaii Youth Correctional Facility.

Through DVR, Olomana students are able to participate in Paid Work Experience (PWE). For most if not all of the students, this is their first work experience. One of the first things they learn is that in order for them to work, they need to have a valid picture ID, Birth Certificate, and copy of their Social Security card which many of them do not have. While HYCF and Olomana School assists the youth in obtaining all these essential documents, they are engaged in job readiness classes to prepare them for work.

According to the DVR Counselor, one of the biggest challenges the youth have is to have positive, professional communication amongst their peers because on the street, they tend to rag on each other and swear a LOT. But when they are working, they catch themselves swearing and try so hard to break that habit. And when youth excel in a PWE, they get offered a peer mentor position at that site and get a pay raise. These peer mentors have been encouraging and supportive of new students and are always thinking of ways to help their struggling peers to get the task done.

Many of the students who participate in PWE with their money earned, have been able to either pay off the restitution owed and/or make partial payment to the victims. They have been able to learn that there are other ways to ‘get money’ and learn the value of their hard work when they see their paycheck. They are also learning to accept responsibility for

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their choices and to ‘do the right thing’ by signing off on the money that they’ve earned to send to the court for the restitution owed.

Prior to release, the treatment team gets together (Youth, HYCF staff, Olomana Transition Coordinator, Psych, Parole officer, DOH, LP, DVR) and work together to create an exit plan that will increase the chances of a smooth transition out of HYCF back into the community. It has been found that the biggest challenge is to find safe housing and safe transportation.

As the students have been paroled and/or discharged into the community, some of the Team members eventually phase out during the transition, but DVR will continue to provide support and services so that the youth can become successfully employed.



Workforce Development Division

WAGNER PEYSER REPORT

Oahu Workforce Development Board
Erick Pascua
July 21, 2022



WDD Projects & Initiatives

- **2 Pilot Programs**
 1. Financial Literacy Summer Youth Program
 2. Information Technology IT Internship
- **RKT Media**



2022 FINANCIAL LITERACY

Summer Youth Program

Purpose and Goal

To bring government agencies and selected DOE Title I high school students together for a pilot financial literacy summer youth work experience program where students had the opportunity to learn financial literacy and other work-related skills; and gain work meaningful experience to explore potential career paths.



2022 FINANCIAL LITERACY

Summer Youth Program

Island Breakdown:

Oahu: 40
Hawaii: 8
Maui: 11
Kauai: 1

Total # of Youth Participants:

60

Still in High School:

40

Enrolled/attending College or other post-secondary
program:

12

Hired due to program participation:

8



Daetyn

Daetyn is a former participant of the Disability Employment Initiative (DEI) Program and was eager to sign up for this program. He credits his Teacher and father for encouraging him to apply for the program.

His parents credit the program for teaching him responsibility, initiative, and confidence. Thanks to his Work Experience and Supervisor at his worksite, Daetyn grew more comfortable conversing with other people and completing daily job tasks.

While his father was initially hesitant about the Financial Literacy workshops, it ended up being a great experience. Daetyn himself found it interesting and learned new concepts he uses even now that he's on vacation on Oahu. Asking himself, "Do I WANT this, or do I NEED this?" or whether he should save up for something else, when it comes to spending money.

When he returns home, Daetyn will be starting his new job as a Student Helper, a direct result of his participation in the program. Perhaps he'll save for a new set of golf clubs!



Jaiya

Recently graduated from Keaau High School. She was placed as a Custodian Helper for her work experience. Due to the work experience program, the school asked her to apply for an on-call custodian position with the State of Hawaii DOE. Jaiya will be earning \$20 an hour when she gets called to work.



Hilary

Hilary is a recent high school graduate and had decided not to attend college. She completed the program; and has decided to attend college this spring semester.

Hilary realized that college would make a huge difference for her future.



Justin

Justin will be a senior at Kailua High School next year. He participated at the Kaneohe Public Library for his work experience and was contributed 40 hours a week.

The head librarian was so impressed by Justin's dedication and performance that she decided to hire him as a Year-Round Hawaii State Public Library System Student Helper.

Justin demonstrated a talent to persuade visiting patrons to explore the services available to the public, to have parents sign up their children for reading events. He also learned to set up the scenarios for the various reading events held at the library. Justin has contributed to his family tradition to contribute to the public library system.



Camille

Camille enjoyed her time with the Department of Health, Hazardous Waste section. She developed various skills such as excel.

Camille benefitted by participating in the Financial Literacy workshops, and even wished there could be more.



2022 INFORMATION TECHNOLOGY

Pilot IT Internship Program

Purpose and Goal

IT Internship:

To bring government agencies and recently graduated or soon to graduate students of an IT related degree or certification program together for a paid internship opportunity for...

- Students to gain on the job IT experience; and
 - Build a skilled pool of candidates to meet the needs of any employer looking to hire qualified candidates with IT experience.
-



Although this pilot program focused mainly on individuals that resided on Oahu, there was 1 Intern who was able to work remotely from Maui.

2022

Informational Technology Internship Program

Total # of IT Interns:

41

Still attending College or IT Certificate program:

23

Hired due to program participation:

12



Micah

Micah completed his IT Internship at the Department of Human Services in the IT office. Micah impressed his supervisor and coworkers with his hard work and dedication. He played a critical role in helping the department with their inventory where he showed himself to be reliable, skillful, detail-oriented and accountable.

Micah was hired at Queen's Medical Center as a permanent full-time IT Support Analyst II.

Micah learned software programs during his internship that secured the position at Queen's Medical Center.



William

William enjoyed his IT Internship.

His supervisor and co-workers speak highly of him. He is currently volunteering with the Hawaii Ethics Commission and started an internship with Hawaiian Telcom which is focused on Cyber Security, Information Security, and Network Operations.

Will donates a large portion of his earnings towards several non-profits including schools.

Will is also concentrating on completing school. He is currently enrolled with Windward Community College where he is expected to graduate in the Spring of 2023 and is also attending Honolulu Community College where he expects to graduate in the Fall of 2024.



STATEWIDE

Paid Internship Program

Total Budget to DLIR : \$5.3 Million

330- Interns to be placed Statewide

150 – Public Sector

150 – Private

30 – DOE

Interns will be get paid \$20/hour for a minimum of 12 weeks and possibly up to 24 weeks

RKT Media

- ❖ Provide outreach services for workforce programs delivered statewide through our American Job Center Hawaii

Link 1: [V1 Brand Video #2 - Provides Free Services.mp4 - V1 Brand Video #2 - Provides Free Services.mp4 - Frame.io](#)

Link 2: [V1 Brand Video #1 - Did You Know?.mp4 - V1 Brand Video #1 - Did You Know?.mp4 - Frame.io](#)

Link 3: [Video 1 v2.mov - Video 1.mp4 - Frame.io](#)



THANK YOU!