

OAHU WORKFORCE DEVELOPMENT BOARD
CITY AND COUNTY OF HONOLULU

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RICK BLANGIARDI
MAYOR



JASON C. CHANG
CHAIR

HARRISON KURANISHI
EXECUTIVE DIRECTOR

FULL BOARD MEETING
Tuesday, April 18, 2023
8:00 am to 10:00 am

Link for Public Access:

<https://us06web.zoom.us/j/82359179589?pwd=eW1VRUozTnZXRk91SzJZNHJlVks2dz09>

Passcode: 173138

In-Person Location for Public Access:

The American Job Center of Hawaii
680 Iwilei Road, Suite #700
Conference Training Center
Honolulu, HI 96817

AGENDA

Note: Per the State Office of Information Practices (OIP), members of the public may contact OahuWDB@honolulu.gov to be added to a mailing list for future meeting announcements.

Members Present: Pat Anbe, Trevor Bracher, Chair Jason Chang, Lea Dias (for Nancy Quisenburg), Daniel Doerger, Kevin Holu, Catherine Lederer, Chris Lum Lee, Connie Mitchell, Erick Pascua, Keala Peters (for Sherry Menor-McNamara), Suzie Schulberg, Mimi Sroat

Staff Present: Raymond Duong, Harrison Kuranishi, Hikari Omuro

Guests Present: Jon Almorosa Jr., Lorna Fredeluces, Andrea Gaines, Matt Horning, Colin Inamasu, Earl Kalani, Carla Kobashigawa, Kalia McGee, Mark Menard, Lei Nakamura, Roseanne Propato, Tori Przybyl, Jennifer Sakurai, Connie Sharp, Lee Williams-Naeole, Reid Yamashiro

I. Call to Order.....Chair Jason Chang

Chair Jason Chang called the meeting to order at 8:02am.

II. Welcome and Introductions

III. Introduction to New OWDB Members.....Chair Jason Chang

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Please note that space for in-person attendance is limited.

IV.

All members, staff, and guests present introduced themselves. Chair Jason Chang introduced Carla Kobashigawa, a new OWDB member.

Announcement of new Committee Chairs

V. Review and Approval of January 19th, 2023 Minutes

Chair Jason Chang entertained a motion to approve the January 19th, 2023 Minutes. Chris Lum Lee motioned to approve. Suzie Schulberg seconded the motion. No objections. The minutes were unanimously approved.

VI. Reports Related to WIOA

One Stop Operator.....Andrea Gaines

Andrea Gaines reported on One Stop Operator activities. The American Job Center of Hawaii had their Partners Meeting on April 11, 2023. A webinar on trauma and employment was held at this meeting and recorded. Should anyone be interested in getting access to this recording, please contact Andrea Gaines. The next Partners Meeting is scheduled for June 16, 2023, and will be held in-person. Andrea Gaines reported on the number of individuals who visited the One-Stop Center. A total of 2,508 individuals visited the Center. 544 were new customers 1,964 were repeat customers.

WIOA Title I Programs.....Lee-Ann Williams-Naeole, Mark Menard, Nisa Tokunaga

Mark Menard reported on the Adult Programs. There were a total of 791 returning customers who used the AJCH Resource Center. For the Adult program there were 111 enrollments, and for the Dislocated Worker program, there were 35 enrollments. Some partnerships over the last quarter include the Hawai'i Department of Education, Housing and Urban Development/Michaels Management Company, and Kraft Heinz. Kraft Heinz has employed 10 AJCH participants.

Mark Menard reported on AJCH hiring events. In partnership with the National Utility Contractors Association, AJCH held a job fair on January 10, 2023. There were 30 employers and approximately 200 individuals in attendance. A general hiring event was held on February 16, 2023. There were 62 employers and approximately 120 individuals in attendance. There was inclement weather on the day of this hiring event which affected the attendance. In partnership with the Department of Education Workforce Development Department, AJCH held a hiring event on February 16, 2023. There were 10 schools in attendance, 72 employers, and approximately 130 students and 65 general public individuals. Mayor Blangiardi was also in attendance.

Kalia McGee and Earl Kalani, employment counselors at AJCH, shared success stories of individuals in the Adult Programs.

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Lei Nakamura reported on the Youth programs for Nisa Tokunaga. Lei Nakamura thanked the organizations that have partnered with AJCH to help provide services to youth participants, including the Community School for Adults. AJCH will be launching their first graduation at Leeward Community College at the end of June 2023. AJCH hopes to have around 50 youth graduate. Lei Nakamura also thanked partner organizations that allow AJCH to provide career exploration programs for their youth. Lei Nakamura also thanked partner organizations that provide occupational training for youth. AJCH continues to partner with CVS Health to provide youth with a worksite and be trained on retail support. AJCH is also launching their youth internships in collaboration with AJCH’s adult programs. Lei Nakamura also thanked the Family Tree Project, which provides therapeutic counseling for youth. The Family Tree Project comes to AJCH at least once a month to provide group counseling, and also offers single, couples, and family therapy. Lei Nakamura shared some success stories from the Youth Program.

Catherine Lederer thanked Mark Menard for attending the Labor of Love & Union Career Pathways event.

VII. OWDB Committee Reports on Activities

Sector Strategies & Career Pathways.....Harrison Kuranishi and Lisa Truong-Kracher

Harrison Kuranishi reported on the Sector Strategies & Career Pathways Committee. OWDB has appointed Lisa Truong-Kracher as Chair of this Committee. The Committee looks to schedule a meeting within the next two months. Individuals interested in joining this Committee should reach out to Lisa Truong-Kracher or Harrison Kuranishi.

Data Management & Technology.....Rodney Lee

Matt Horning, from Lightcast, presented on the SkillsFit application that Lightcast has developed for the OWDB. Lightcast is a data analytics company focused on labor markets that is working with OWDB to produce an application that can help assess clients’ skills and find good job fits based on these skills. The SkillsFit application assesses clients’ skills using a 30-question assessment as well as the client’s uploaded resume. Using these skills, the application will display potential job opportunities that match the client’s skills. Clients can directly apply for jobs from the application. The SkillsFit application also provides a list of programs that provide local training, upscaling, and other benefits to help clients improve their skills. The Oahu County Eligible Training Provider List has been uploaded to this list of programs. The SkillsFit app works on both desktop computers and mobile phones. On the backend of the application, staff can see the list of clients in the system, their skills, location, and also run analytics.

Connie Mitchell asked whether workforce staff will be trained on how to use the SkillsFit application. Connie Sharp, Lightcast, stated that Lightcast is aiming to come to Oahu to help train OWDB staff and members, as well as anyone else interested, on the SkillsFit application. Connie Sharp expressed hope that this application will help OWDB reach disadvantaged populations on Oahu.

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Keala Peters asked whether UH Community Colleges’ courses will automatically update in the SkillsFit application. Tori Przybyl, Lightcast, responded that currently, the list of courses is being updated yearly. Keala Peters asked whether the AJCH is considering hardwiring the SkillsFit application into the AJCH intake process. Lei Nakamura answered yes, once the Lightcast staff come to Oahu to train AJCH staff on the application, AJCH seeks to incorporate the application into their intake process. Mark Menard asked whether SkillsFit is connected to ONET. Matt Horning answered yes, the application is connected to ONET. Chair Jason Chang asked whether employers can verify that their jobs are being displayed on the SkillsFit application. Matt Horning replied that Lightcast is constantly scraping job listings to get as many jobs possible displayed on the SkillsFit application, however, there still may be some jobs missed. Therefore, employers should let Lightcast know directly if there is a job missing.

Performance Measures & Accountability.....Suzie Schulberg

Suzie Schulberg reported on the Performance Measures & Accountability Committee. The Committee last met on April 11, 2023. They discussed four items: 1, the upcoming program and fiscal monitoring of the AJCH performed by the OWDB, which will take place on April 24 – April 28, the past monitoring of OWDB performed by the State Workforce Development Division, and how OWDB plans to respond to some of the findings; 3, performance measures for PY22, and how OWDB will ensure they will meet performance measures moving forward; 4, plans for the Committee moving forward. Anyone who is interested in joining this Committee should reach out to Harrison Kuranishi or Suzie Schulberg.

Finance.....Chris Lum Lee

Chris Lum Lee reported on the Finance Committee. The Committee met last month and last week. The discussion included analysis of grant program spending. Moving forward, this Committee plans to meet monthly.

Employer Engagement.....Chair Jason Chang

Chair Jason Chang reported that the Employer Engagement has not met recently, but is also looking for new members. Interested individuals should contact Chair Jason Chang or Harrison Kuranishi.

VIII. WIOA Core Partner Updates

Adult Education & Career Pathways.....Pat Anbe, Waipahu CSA

Pat Anbe reported on Waipahu CSA updates. Pat Anbe thanked all partners who have been working with Waipahu CSA to provide high school equivalencies to clients. Enrollment at the Schools has been fluctuating. There has been discussion between Waipahu CSA and the University of Hawaii Community Colleges regarding the GoodJobs Hawaii Initiative. The aim is to

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provide HSEs to college students enrolled in community college but without an HSE. Pat Anbe shared a success story: Waipahu CSA has partnered with AlohaCare to provide their employees without HSEs with education. Their first graduate has graduated in the last month. Finally, Gordon Lum, Vice Principal of Waipahu CSA, will be retiring at the end of the month.

Institute for Higher Education, UH System.....Daniel Doerger UH

Daniel Doerger reported on UH System updates. The GoodJobs Hawaii site is currently live. There are training opportunities available for areas of Healthcare, Technology, Skilled Trades, Clean Energy, and Creative Industries. There is also an area available for employers where they can view the Talent Pledge. The GoodJobs Hawaii team has traveled to neighboring islands to further research what good jobs look like across the State of Hawaii. UH System looks forward to speaking with the Lightcast team to ensure that UH courses are posted on the SkillsFit application.

Vocational Rehabilitation.....Nancy Quisenberry, DHS Vocational Rehabilitation

Lea Dias reported on DHS Vocational Rehabilitation for Nancy Quisenberry. Lea Dias thanked all members present for their partnerships with DVS. During the last quarter, DVR served 2,766 participants. There were 235 participant exits. Since July 2022, 49 participants have achieved Competitive Integrated Employment. 13 of these participants have been achieved employment since January 1, 2023. These participants have a median hourly earnings of \$16.24, and the median hours worked is 27.95. In total, there were 440 WIOA participants. Lea Dias reported on DVR's performance measures. For Measurable Skill Gains, the PY 2022 negotiated level is 35%, and DVR is currently at 10%. For Credential Attainment Rate, the negotiated level is 20%, and the current rate is 10%. For Employment 2nd quarter after exit, the negotiated level is 33%, and the current rate is 31%. For Employment 4th quarter after exit, the negotiated rate is 37.5%, and the current rate is 27%. DVR currently has 38 staff vacancies. DVR is currently working on two grants. One has been accepted and it is focused on transitioning youth to increase employment preparation and planning for youth. The other grant is in partnership with the Department of Health, Adult Mental Health Division and focuses on providing CIE services for adults. Lea Dias shared a success story of a blind client who now works for Amazon after receiving services and successfully graduating with an IT degree.

Wagner-Peyser.....Erick Pascua, WDD

Erick Pascua reported on the Workforce Development Division. In regards to Wagner-Peyser Employment Services from the period July 1 to March 31, 2023, performance measures are being exceeded. Erick Pascua thanked his Oahu Wagner-Peyser team for their hard work and

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diligence in exceeding these program measures. WDD held a Federal Hiring Event in partnership with the Honolulu Pacific Federal Executive Board on April 11, 2023. There were 28 federal agencies, 604 attendees, and 152 veterans. There were some direct hires at this event. There were 3 workshop sessions held before this hiring event to assist clients with various matters including resume writing.

Erick Pascua gave updates on the Hele Imua Statewide Internship Program. 344 applications have been received. 115 interns have been placed at a worksite. 15 interns were hired by their worksite or found unsubsidized employment. There are 145 pending placements.

Erick Pascua gave WDD updates. WDD is collaborating with WorkHawaii to put together a Job Fair in May 2023. In addition, WDD is collaborating with partner agencies to develop new internship opportunities for both Hele Imua and Quest participants. WDD was awarded almost \$1.5 million from the Quest Grant to enroll 50 participants for internships. WDD has more than 20 vacancies and is looking to fill these vacancies.

IX. Executive Director’s Report.....Harrison Kuranishi

Harrison Kuranishi reported on OWDB activities. Fiscal monitoring of OWDB by the State will be taking place next week. Program monitoring is expected to follow shortly after. OWDB plans to conduct program monitoring of its service provider in early May. OWDB continues to wait for their PY22 contracts. There was an error on the contract which is currently being corrected. OWDB continues to await the Quest Grant. OWDB will be submitting a budget modification for this grant. There are five OWDB Committees which are being reactivated for 2023. Memos for these committees will be sent shortly. There are two available seats on the OWDB Board: 1 private seat and 1 union seat. As the Board needs to recertify by June 30th, OWDB is seeking nominations for members who would be willing to serve on the Board. Any interested members should reach out to Harrison Kuranishi. In addition, OWDB has lost one member in the last quarter who was asked to resign.

Harrison Kuranishi reported on pending items from the State WDD. A budget modification was submitted on December 8, 2022. A request for the Education Incubator program was made in February 2023. An equipment disposal request was submitted in September 2022. Another budget modification was submitted to approve LightCast’s trip to Oahu to provide SkillsFit training. In addition, a few equipment requests were submitted. OWDB will continue to follow up with the State WDD to ensure these items are completed.

Harrison Kuranishi announced that Hikari Omuro, OWDB staff, will be leaving OWDB to attend law school on the U.S. mainland. Jason Chang thanked Hikari Omuro for his work with OWDB.

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Jason Chang thanked all members present for their dedication and work to Hawai'i's most vulnerable.

X. Announcements and Schedule Next Meeting

Chair Jason Chang announced that the next OWDB Full Board Meeting will take place in July. Please be on the lookout for a calendar invitation.

XI. Adjournment

Chair Jason Chang adjourned the meeting at 9:22am.