

## **Oahu Workforce Development Board Mtg. - Jan 18, 2024**

### **Waipahu Community School for Adults Updates**

- Spring Term I started this week (01/08/24) with students doing their pre-tests
- WCSA Teachers received Professional Development training (01/09/24) on how to use CASAS and Essential Ed data to inform instruction
  - This was the first PD that was scheduled for our teachers for this program year and we plan to follow it up with a second part within the next few months
- WCSA's partnership with AlohaCare is expanding as we were given approval to provide iCAN classes and also English Acquisition classes starting Spring Term II, 2024. We currently only provide high school equivalency classes. AlohaCare members can access these services for free at any of our campuses
- Registration for Spring Term II classes for WCSA campuses will begin on February 12, 2024 and end on March 28, 2024



# Good Jobs Hawai'i

Accelerating Hawai'i's Workforce for a Better Future

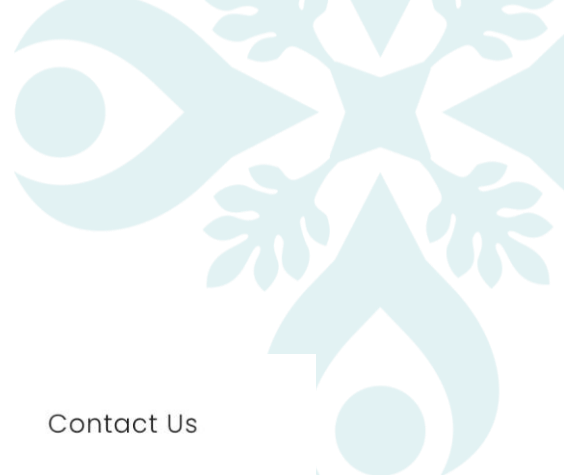
Dan Doerger

Director of Workforce Innovation

UHCC/OVPCC

# About Good Jobs Hawai'i

- \$35 million workforce development initiative that will provide **free skills training** and **job placement support** for high demand, well paying jobs.
- Coalition of educators, businesses and community partners.
- Primary Sectors
  - Healthcare
  - IT
  - Clean Energy/Skilled Trades
  - Creative Industries
- Help people in Hawai'i get high quality jobs while employers meet their needs for a skilled workforce.



# Apply online @ [goodjobshawaii.org](http://goodjobshawaii.org)

## Good Jobs Hawaii'i

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- Healthcare**
- Technology
- Skilled Trades
- Clean Energy
- Creative Industries

### Healthcare Course Offerings



**Adult Residential Care Home (ARCH) Modules**  
**Course Number:** HLTH5110  
Course ID: 40955  
**Hosting Campus:** Leeward Community College

[View Details +](#)



**Certified Nurse Aide**  
**Course Number:** HLTH4003  
Course ID: 10020843  
**Hosting Campus:** Kauai Community College

[View Details +](#)



**Certified Nurse Aide**  
**Course Number:** HLTH6003  
Course ID: 3512584  
**Hosting Campus:** Maui College

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**Certified Nurse Aide**  
**Course Number:** HLTH5100  
Course ID: 40985  
**Hosting Campus:** Leeward Community College

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# Outcomes

Since the launch of Good Jobs Hawaii in January 2023:

2728 have enrolled in a GJHI training

- Healthcare: 1584
- IT: 376
- Clean Energy/Skilled Trades: 456
- Creative Industries: 32
- Other Sectors (as part of HCP): 280

Completion as of 12/2023: 575





# Sustainability of GJHI

- Continued focus on courses/internships supported by GJHI
  - Non-Credit
  - Non-Credit to Credit Pathways
  - Employer Partnerships
- Partnerships with UHCC Campuses to continue and expand course offerings
- Leeward Community College Workforce Imperatives

# Workforce Imperative (Leeward CC)



UNIVERSITY of HAWAII\*  
**LEEWARD**  
COMMUNITY COLLEGE

**Objective 3 – Partner with employers to ensure the necessary preparation and support for students to succeed in their careers.**

Associate in Science in Automotive Technology (AMT)  
Employer Partnerships

Employer	Program	Support
Ford Motor Company	Ford Automotive Student Service Educational Training Program (Ford ASSET)	Provided training materials and tools, specialized diagnostic and repair equipment training vehicles, instructor training and certifications, co-operative education experience in local dealerships.
American Honda Motor Company	Professional Automotive Career Training Program (PACT)	Provided students' technical training curriculum in maintenance and repair of Honda and Acura automobiles, training vehicles, specialty tools and materials, "on the job" experience in Honda or Acura dealerships.
Servco Pacific, Inc.	Train-the-Trainer	Provided Train-the Trainer training sessions for instructors, training course materials for students, videos, training simulators and vehicles, specialty tools and parts, technician handbooks and worksheets.

# Workforce Imperative (Leeward CC)



UNIVERSITY of HAWAII\*  
**LEEWARD**  
COMMUNITY COLLEGE

**Objective 3 – Partner with employers to ensure the necessary preparation and support for students to succeed in their careers.**

Associate in Science in Integrated Industrial Technology (IIT)  
Employer Partnerships

Employer	Support
Hitachi Rail Honolulu	Provided competencies to operate and maintain the rail transit system and facilities, work-based learning opportunities, subject matter experts for specific technical IIT courses.
Diamond Bakery	Provided co-leadership & co-facilitation with program faculty in the Business & Industry Leadership Team (BILT) model which aligns IIT curriculum with industry trends, work-based learning opportunities, and specialized equipment and supplies.
Toell-USA	Working towards being a “Teaching Factory” for students to receive hands-on experiences learning about and working with the equipment and technology they will encounter once they are employed. Students will operate, maintain, and program industrial automation on equipment otherwise not available in an academic setting.



# Workforce Imperative (Leeward CC)



UNIVERSITY of HAWAII\*  
**LEEWARD**  
COMMUNITY COLLEGE

**Objective 4 – Prepare graduates for life-long learning, innovation and entrepreneurship.**




**Wahiawā Value-Added Product Development Center (WVAPDC)**  
*Opening in Spring 2024*




# Sustainability of GJHI

- Extending Sector Partnerships
  - Transportation Sector
    - Aviation
    - Maritime
    - Rail
- Aviation Mechanic Program: Honolulu Community College

# The Issue: Workforce Need

- Stringent FAA Guidelines
    - Curriculum and Standards
    - Faculty/Staff Ratio to Students
    - Hours of Instruction
  - Only 1 Full-Time Faculty Member
    - Tremendous Difficulty Recruiting Qualified Faculty
  - Waiting List of >100 Students
  - Growing Need of Technicians in the Airline Industry
    - Increasing Retirements
- 

# The Solution: Industry Partnership

- Close Existing Ties to Hawaiian Airlines
    - Alumni
    - Guest Speakers
    - Visits to Sites
    - Donations
    - Apprenticeship Program
  - Provision of “Instructors” from HA in our Program
  - GJH Scholarships to Students
- 

**WDC**  
**Division of Vocational Rehabilitation (DVR) Report**  
**October 1, 2023 to December 31, 2023**

Hawaii DVR PY23 Q2 (October - December 2023) Performance Measures Workforce Innovation and Opportunity Act (WIOA)		
<b>Participants served (VR)</b>	2925	
<b>Participants exited</b>	47	
<b>WIOA Program Involvement</b>	Adult	318
	Dislocated Worker	7
	Youth	88
	Wagner-Peyser	12
	Adult Education	24
	Job Corps	4
	Youth Build	8
	<b>Total</b>	<b>461</b>
Indicator	PY23 Q2	PY 2023 Negotiated / Required Level
Measurable Skill Gains (MSG)	98/278 = 35% YTD Rate: 35%	35%
Credential Attainment Rate (CA)	1/10 = 10.0% YTD Rate: 10%	20%
Employment (Second Quarter After Exit)	83/207 YTD Rate: 40%	33%
Employment (Fourth Quarter After Exit)	75/207 YTD Rate: 36%	37.5%
Median Earnings (Second Quarter After Exit)	(Forecast: Based on rehabs at the exit, DVR has estimated median earnings of \$425 weekly or \$5,100 in median earnings over 12 weeks)	\$4,400

**WDC**  
**Division of Vocational Rehabilitation (DVR) Report**  
**October 1, 2023 to December 31, 2023**

Hourly Wage at Exit [DE359]	Individuals	Median Hours	Median Wage
Customer Service Representatives	2	16	12.38
Stockers and Order Fillers	1	10	17
Landscaping and Groundskeeping Workers	1	32	17
Retail Salespersons	1	20	12
Food Processing Workers, All Other	1	35	12
311121	1	24	12
<b>Total</b>	<b>7</b>	<b>20</b>	<b>\$11.768</b>

<b>Staff Vacancies</b>	
<b>County</b>	<b>Vacancies</b>
Oahu/Administration and Staff Services Office	6
Oahu Branch	21.5
Services for the Blind Branch (Ho'opono)	10
Hawaii Branch (Hilo/Kona)	5
Maui Branch (Maui, Molokai/Lanai)	1
Kauai	4.5
<b>Total</b>	<b>49 vacancies</b>

**Agency Updates**

**1. AJC**

- a. Statewide: HDVR collaborates with community, government, and business partners in various work groups to promote competitive, integrated employment and Diversity, Equity, and Inclusion for individuals with disabilities. These include the statewide American Job Centers (AJC), the Hawaii Employment First Taskforce, the Association for People Supporting Employment First (APSE), Disability: IN, and the Society for HR Management.
- b. Oahu Branch (OB) meets with AJC monthly to discuss referrals, participants, and services. We have Vocational Rehabilitation Specialists (VRS) who sit at AJC 8 days/monthly to complete intakes and provide assistance.

**WDC**  
**Division of Vocational Rehabilitation (DVR) Report**  
**October 1, 2023 to December 31, 2023**

- c. Services for the Blind Branch (SBB) aka Ho’opono: Stationed at the Oahu AJC twice per month, the SBB Employment Services Specialist (ESS) is available to assist clients with disabilities in job search and collaborates with other HDVR ESS and workers in the employment section of the City and Dept of Labor. Ho’opono staff are helping AJC staff assess job seekers’ abilities, capabilities and when appropriate accessibility and accommodations for individuals with disabilities.
- DVR staff collaborate on providing an integrated service model at the AJCs.
- DVR continues working with AJC staff to track dual enrollments between programs.
- Ongoing support from AJC partners includes providing tours and information sharing with new VR staff assigned for weekly on-site services for Hawaii residents with disabilities eligible for VR services.

**2. Timeliness**

- The timeframe for processing DVR applications (30 days) and eligibility determinations (60 days) for persons with disabilities seeking VR services continues to be shortened with DVR’s rapid engagement initiatives. DVR’s compliance rate is over 90 percent.

**3. Vacancies**

- Still working to hire qualified individuals for various positions within DVR. We are currently at about a 40% vacancy rate agency-wide.

**4. Administrative Changes**

- Rusnell Pascual-Kestner was hired as the VR Assistant Administrator on November 6. Before this, he worked as a Program Specialist at the Staff Services Office, responsible for data reporting. He was also a VR counselor at Ho`opono Services for the Blind and Oahu Branch. Rusnell has more than 19 years of experience in the VR field.

**Workforce Development Division  
Oahu Workforce Development Board Meeting  
Thursday, January 18, 2024**

**Submitted by: Erick Pascua, Oahu Branch Manager**



**I. Update:**

- WDD program staff attended the Hawaii Career Expo on Wednesday, October 18, 2023, to promote and recruit candidates for the paid internship program. Staff also participated in the City & County Job Fair on Saturday, November 04, 2023, which our partners at the American Job Center Hawai'i organized. They successfully recruited prospective candidates to participate in paid internships, veterans' employment services, and other programs.
- Staff participated in the Hawaii Apprenticeship Week, which took place from November 13 to November 17, 2023. The daily virtual presentations allowed staff members to learn about various apprenticeships available in the State of Hawai'i, which can be another successful career pathway for individuals seeking employment or changing careers.
- Attended the seven-day Region USDOL 6 Workforce Convening in Oahu from December 4-7, 2023. WDD's JVSG and Internship staff took part in the UNTEER discussion focused on enhancing performance outcomes and expanding services for veterans, particularly prioritizing services across all grants provided by the United States Department of Labor (USDOL). The convening also included collaboration and exchange of best practices with attendees from Guam, American Samoa, Palau, CNMI islands, neighboring islands, and other partners.
- Judge Trish K. Morikawa invited WDD to the Judiciary Specialty Court Service Fair on December 12, 2023, to showcase its programs, including apprenticeships, veteran's services, and internships.
- 34 Senior Community Service Employment Program (SCSEP) participants attended the Emergency Preparedness Workshop on December 7, 2023. The workshop focused on island emergency preparation. The participants greatly appreciated the information. Many reported undervaluing our resources. They were relieved to learn how much water and food to store in their homes. They learned the value of organizing medications and other necessities. Because of how comprehensive this emergency preparedness approach was, participants felt more confident about their capacity to deal with unforeseen circumstances. We thank the Board of Water Supply and Hawaiian Electric Company for providing emergency preparedness booklets. These valuable resources will help our participants review their knowledge as needed. The Board of Water Supply generously gave each participant 2.5-gallon emergency water containers. Their contribution shows their commitment to community safety. The workshop pleased our elderly, who are especially vulnerable during crises. Participants learned a lot and thanked one another for their insights.

**II. Wagner Peyser Program: PY 2023 Qtr. 2 (October 1, 2023, to December 31, 2023)**

**Oahu Enrollment and Current Performance Outcomes**

TOTAL PARTICIPANTS SERVED	TOTAL REPORTABLE INDIVIDUALS	EMPLOYMENT RATE (Q2)	PY23 PERFORMANCE GOAL (NEGOTIATED LEVEL)	EMPLOYMENT RATE (Q4)	PY23 PERFORMANCE GOAL (NEGOTIATED LEVEL)	MEDIAN EARNINGS	PY23 PERFORMANCE GOAL (NEGOTIATED LEVEL)
3305	3745	55.8%	48.0%	58.2%	52.0%	\$10,096.14	\$7,300.00
		EXCEEDED		EXCEEDED		EXCEEDED	



### III. WDD- Internships Programs: <https://labor.hawaii.gov/wdd/intern/>

#### a. Hele Imua State Internship Program: Enrollment (July 1, 2023, to January 5, 2024)

- is a 12-week internship opportunity for the State of Hawai'i the purpose of this program is to provide eligible candidates exposure to various high-demand occupations in state government that may transition into gainful employment within Hawaii's labor market.
  - #324 – Applications Received
  - #184 – Interns Placed at Worksite
  - #25 – Hired by Host Agency
  - #13 – Hired by Non-State Host Agency as a Result of Obtaining State Work Experience

#### b. The Quality jobs, Equity, Strategy and Training (QUEST) Grant:

- Disaster Recovery Dislocated Worker Grant (DWG) seeks to help dislocated workers and other eligible participants, including underserved and historically marginalized individuals, develop economic resilience to future economic shocks through employment, training, and entry into high-quality jobs, especially in growing and critical industries.
  - 11- currently enrolled in this grant – we work closely and collaborate with the City & County of Honolulu to ensure a smooth transition of individuals interested in interning in a non-profit, private, or city worksite for internship opportunities.
  - 5 –Interns placed at State worksite.
  - 3 – Hired by Host Agency
  - The difference between QUEST and Hele was that we could pay the prevailing wages of the position that interns are enrolled with versus Hele internship, paid \$20/hour within 6 months of internship.

### IV. Success Stories:

#### *Jobs for Veterans State Grant (JVSG)*

Name: Michael Hou

Employer: Retirement Partners of Hawaii

Michael Hou was transitioning from the US Marine Corps when he visited the WDD table at a recent American Job Center Honolulu (AJCH) job fair. While there, he met several Disabled Veterans' Outreach Program Specialists (DVOPs) who provided information concerning employment support to veterans with significant barriers to employment. Through his experience with the DVOPs, Mike received assistance with job searches and information on professional certifications. He appreciated the one-on-one counseling and the multiple staff members who reviewed his career brainstorming.

Subsequently, Mike was hired full-time as a Financial Office Assistant at Retirement Partners of Hawaii. He also used the DVOP's network of contacts to acquire funding for classes, licensing, and work equipment from USVETS. Mike also stated that the AJC is a great starting place to get connected to specialized resources. In addition to the services mentioned previously, he gained pertinent guidance regarding unemployment insurance filing and started his Veterans Affairs disability review.

Mike mentioned that he knows no other network like the AJCH that provides such a wide range of services at no cost.

## **Senior Community Services Employment Program (SCSEP)**

Name: Remy Adlawan

Employer: Mo`ili`ili Community Center



Remy joined the SCSEP Program after spending several years taking care of her family. Working at Mo`ili`ili Community Center was a very good fit for her because of her recent experience in caring for her family. Her patience and kindness with the seniors were greatly appreciated. But it is her great attitude that certainly stood out. She was always early to work and would start earlier if she was needed to help.

Remy shared that joining the SCSEP Program really helped her. While she was grateful for caring for her family, it was also a very stressful time. Joining SCSEP as a participant with her work experience at the community center was a joy for her.

It is no surprise that the Community Center offered her a regular unsubsidized position. She was hired on November 16, 2023, as a part-time respite caregiver.

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## **Quality Jobs, Equity Strategy, and Training (QUEST) Internship Program**

Name: Kem French

Employer: DLIR, Workforce Development Division

Kem French, a retired US assistance through the (JVSG) Program and was Program. Through the programs, Kem was QUEST intern. He was O`ahu Branch as the new (ESSII) and the latest Outreach Program

Kem's passion for helping determination. His case recommended him to the recognizing Kem's member of the JVSG as an ESS III since helping fellow veterans established network with (AJCH) to connect them



military veteran, received job Jobs for Veteran's State Grant referred to the QUEST Internship collaboration of both WDD deemed eligible to be an active assigned to the DLIR, WDD Employment Service Specialist II member of the Disabled Veteran (DVOP).

other veterans drove his worker, Guyland Patton, first QUEST program after potential to be a valuable team. Kem has been employed October 2023. He continues find jobs and uses his the American Job Center Hawaii with other possible resources.

## **Quality Jobs, Equity Strategy, and Training (QUEST) Internship Program**

Name: Gregg Hamamoto

Employer: DOT, Harbor Division

***This is my story:*** My job was eliminated when my division was sold. While interviewing for positions within my company, I wanted a position that better aligned with my values and strengths and offered advancement opportunities. I pursued a career change and enrolled in IT classes. I applied for and was accepted as an IT intern with the State of Hawaii while taking computer classes. I sought an internship to gain IT experience while in school and potentially launch a career with the State of Hawaii.

The State of Hawaii internship program placed me in the Department of Transportation Harbor Division, which had tasks and assignments that differed from my technology classes and expectations for my training. I considered transferring to a department that better matched my educational background, but after praying, I decided to stay, do my best, and trust God for my future.

I appreciate the flexible work schedule the Department and the State of Hawaii internship provides. I took time off to study for my certification exams and passed them, obtaining CompTIA Network+, CompTIA Security+, and CompTIA A+ certifications before starting my internship in June 2023. The internship program was invaluable to me. Sometimes, I needed to improve my ability to succeed in a new field. This experience has demonstrated my ability to learn new computer programs and systems, making me a productive intern/employee. I have mastered the Project Management Software System eBuilder, enabling me to assist external (firms with harbor-related contracts) and internal (engineers, planners, project managers, and section heads) users.

The internship program has helped me gain confidence in my abilities, and working in this Department with public servants who serve the public and community has been a pleasure. Having a service mindset is something I may have yet to learn in another department. I enjoyed my internship and hope to stay.

**Gregg Hamamoto Site Supervisor Steven Dale:** Gregg is a valuable member of our staff who quickly learns about our systems and supports our users on complex system functions, especially financial data input and verification, which is crucial to our eBuilder project management system.

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## **Hele Imua Internship Program**

Name: Mari Kurosawa

Employer: DLNR, Land Division

The Hele Imua program allowed me to gain valuable experience working within a state department. My host agency was DLNR- Land Division. There, I was able to experience firsthand what it was like to work within a state office, learn from skilled and experienced workers, and build connections that would lead to future job opportunities. As my 89 days as a Hele Imua intern are ending, I am happy to say that I have been offered a position within DLNR. This would not have been possible without the Hele Imua Internship Program, and I am genuinely grateful for the opportunity. I would recommend this program to individuals wanting to work for the state but may lack the experience or are unsure how to get started.

Upcoming Event:

Hiring Event on January 30, 2024

Location: Ke'ehi Lagoon Memorial

**VETERANS' have PRIORITY!** *OPEN to the PUBLIC!*  
9:00 am -10:00 am *at 10:00 am!*

**• IN-PERSON •**  
**HIRING EVENT!**

**Jan 30, 2024** | *Tuesday*  
9:00 am – 2:00 pm!

**30+ Employers! • FEDERAL • STATE • PRIVATE**

**UPDATED FLYER!** **UPDATED FLYER!** **UPDATED FLYER!**

**KE'EHII LAGOON MEMORIAL**  
2685 N. Nimitz Highway  
Honolulu, Hawaii 96819

**Contact:**  
(808) 832-1990  
Ramon.F.Ruiz@Hawaii.Gov

These services are 100% federally funded by different U.S. Department of Labor Employment and Training Administration grants, the sum of which is \$1,518,263 for Oahu. The State of Hawaii Department of Labor and Industrial Relations is an equal opportunity/affirmative action agency. Auxiliary aides and services are available upon request to individuals with disabilities. TDD/TTY Dial 711 then ask for (808) 586-8877.