

LEVEL UP

with

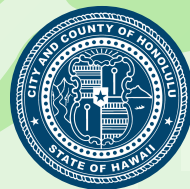
WORK HAWAI'I

American Job Center Hawai'i

WIOA ADULT, DISLOCATED
WORKER, YOUTH, &
QUEST PROGRAMS

Quarter 3 of Program Year 22:

January-March, 2024



Report to O'ahu Workforce

Development Board Meeting

April 18, 2024



01 PERFORMANCE

WIOA PERFORMANCE MEASURES

PY22 GOAL

PY22 PERFORMANCE TO DATE

Enrollment	239	243
Employment 2nd quarter after exit	65.00%	77.4%
Employment 4th quarter after exit	76.7%	83.1%
Median earnings in the 2nd quarter after exit	\$7,800	\$7,160.33
Credential attainment rate	67.1%	68.6%
Measurable Skill Gains	66.00%	22.7%
Enrollment	188	49
Employment 2nd quarter after exit	75.5%	72.5%
Employment 4th quarter after exit	83.0%	77.4%
Median earnings in the 2nd quarter after exit	\$8,705	\$10,514.29
Credential attainment rate	83.0%	75.9%
Measurable Skill Gains	70.00%	28.6%

ADULT

DISLOCATED WORKER

01 PERFORMANCE, CONT.

WIOA PERFORMANCE MEASURES

PY22 GOAL

PY22 PERFORMANCE TO DATE

Enrollment	347	73
Employment 2nd quarter after exit	68.00%	66.7%
Employment 4th quarter after exit	66.0%	59.6%
Median earnings in the 2nd quarter after exit	\$4,300	\$3,620.63
Credential attainment rate	73.0%	66.0%
Measurable Skill Gains	57.00%	70.0%
Enrollment	150	131
Placed with QUEST Worksite	150	84

YOUTH

QUEST

02 HIRING EVENT

FEBRUARY 29, 2024 AT LEEWARD COMMUNITY COLLEGE

In partnership with Leeward Community College and the Office of Economic Revitalization, WorkHawai'i hosted its first Hiring Event of the year, welcoming 48 employers and over 300 job seekers.

"The advantage of having a job fair is having all of the companies in one area, and the availability... I want someone who's very nice, someone who has emotional intelligence and is willing to work with a mom. A kind flexible employer, but also someone who's willing to help you grow in the company."



BUMIKO, JOB SEEKER



JAVON, JOB SEEKER

"It's really convenient to have all these companies that are looking to hire. I think the biggest thing is getting to talk to people in person. Dropping your résumé into the void of LinkedIn or Indeed, I lose confidence in if people are even looking at it... so with Hiring Events I have more confidence that I can make a good impression, and people can get to know me."

03 SUCCESS STORIES

SCOTT SUZUKI - ADULT

Scott was residing at the Sand Island Treatment Center, putting in the work to better his life and regain stability. As the WorkHawai'i Rent To Work section helped him secure housing, he co-enrolled with the American Job Center Hawai'i to pursue his CDL A at Leeward Community College. Scott successfully attained his license after personal hardship and struggle, and now works full time for The Coca-Cola Bottling Company - The Odom Company as a CDL A driver.



SUTTEEA JOHNSON - QUEST

Originally from the island of Mauritius, Sutteea moved with her husband to O'ahu after he retired from the US Military. Seeking a new career, Sutteea attended a WorkHawai'i Hiring Event, where she learned about the QUEST internship placement program. She flourished as an intern with the WorkHawai'i office and eventually found fulltime employment at Pearl Harbor, utilizing the office skills she gained during the internship. "I love this program," Sutteea said. "It gave me the opportunity to learn and be in an environment where I was accepted."



MERVY PHILLING - YOUTH

Mervy had aspirations of going to college, but due to the COVID-19 Pandemic, dropped out of McKinley High School and began working without ever completing her degree. After she discovered the WorkHawai'i Youth Program however, she decided to continue her studies. With passion and drive, Mervy attained her GED and went on to complete her Certified Nurse Aide training at Leeward Community College in partnership with HARRIETT. She currently works at Kaiser Hospital. Mervy's next goal is to complete her nursing degree at Hawai'i Pacific University to achieve her dream of becoming a NICU nurse.



04 DATA DASHBOARD

As the WorkHawai'i Division strives to serve the O'ahu community, our commitment to accountability, accessibility, and transparency guides us. We have developed the **WORKHAWAI'I DATA DASHBOARD** so that members of the community may stay informed of our metrics and strategies. Scan the QR code below or follow the link to view. Information updated monthly.

<https://www8.honolulu.gov/dcs/wh-data-dashboard/>



AVAILABLE INFORMATION

- Outreach strategies
- WIOA and QUEST total enrollment numbers
- Accrued expenditures
- Outreach data
- Success stories



One-Stop Operator Quarterly Report

January 1, 2024 – March 31, 2024

Customer Count

- Customer count for the One-Stop Center
 - New 433
 - Returning 2185
 - Total 2618
- Customer count for the Resource Center
 - New 256
 - Returning 946
 - Total 1129

Resource Center

The American Job Center Hawaii offers an on-site resource center equipped with various essential office amenities, including but not limited to computers with internet access, an ADA-compliant station, printing services, telephones, fax machines, and the support of a fully trained staff member to assist individuals in utilizing these resources.

AJCH Partners Meetings

The most recent American Job Center Hawai'i (AJCH) Partners Meeting took place on February 23, 2024, and included presentations from both Alu Like and the WIOA Adult and Dislocated Workers Programs. Looking ahead, the forthcoming AJCH Partners Meeting is scheduled for Friday, April 26, 2024. It will feature presentations from the Office of Economic Revitalization, focusing on the Good Jobs Hawai'i Program, as well as the Community Schools for Adults. This upcoming meeting will adopt a hybrid format, accommodating both in-person and virtual participants

One-Stop Operator Activities

The One-Stop Operator and Core Partners are in the process of finalizing both a unified intake form for the AJCH and an online interest form accessible via a QR code. The Core Partners are currently collaborating on defining the contents of the training plan and determining the most effective method of implementation.

New Partnerships

Kinai 'Eha, recently formalized their partnership with the AJCH and attended the February 23rd AJCH Partners Meeting. Abilities Unlimited has also completed a site tour and expressed interest in becoming a formal AJCH partner.

Kinai 'Eha offers an alternative education option to youth who are seeking purpose, personal empowerment, education, Hawaiian cultural identity and connection, workforce training in construction and the trades, community service, and leadership.

Abilities Unlimited is a non-profit organization dedicated to building inclusive communities that empower individuals with disabilities throughout Hawaii. They are a passionate team of advocates working towards creating a more inclusive society through community engagement and education programs.