

LEVEL UP

with

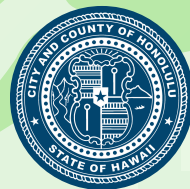
WORK HAWAII

American Job Center Hawai'i

WIOA ADULT, DISLOCATED WORKER, YOUTH, & QUEST PROGRAMS

Quarter 4 of Program Year 22:

April-June, 2024



Report to O'ahu Workforce

Development Board Meeting

July 18, 2024



01 PERFORMANCE

WIOA PERFORMANCE MEASURES

PY22 GOAL

PY22 PERFORMANCE TO DATE

Enrollment	239	342
Employment 2nd quarter after exit	65.00%	80.2%
Employment 4th quarter after exit	76.7%	80.6%
Median earnings in the 2nd quarter after exit	\$7,800	\$7,540.00
Credential attainment rate	67.1%	66.7%
Measurable Skill Gains	66.00%	31.7%
Enrollment	188	89
Employment 2nd quarter after exit	75.5%	72.7%
Employment 4th quarter after exit	83.0%	76.5%
Median earnings in the 2nd quarter after exit	\$8,705	\$11,377.06
Credential attainment rate	83.0%	75.0%
Measurable Skill Gains	70.00%	31.3%

ADULT

DISLOCATED WORKER

01 PERFORMANCE, CONT.

WIOA PERFORMANCE MEASURES

PY22 GOAL

PY22 PERFORMANCE TO DATE

Enrollment	347	77
Employment 2nd quarter after exit	68.00%	65.9%
Employment 4th quarter after exit	66.0%	58.8%
Median earnings in the 2nd quarter after exit	\$4,300	\$3,603.00
Credential attainment rate	73.0%	66.7%
Measurable Skill Gains	57.00%	51.2%
Enrollment	150	174
Placed with QUEST Worksite	150	126

YOUTH

QUEST

02 HIRING EVENT

APRIL 16 AT THE DOLE CANNERY

In partnership with State of Hawai'i Department of Education, WorkHawai'i hosted its second Hiring Event of the year, welcoming 10 O'ahu high schools, over 80 employers, and over 300 job seekers.

"I've always really wanted to be a firefighter, it's my dream job... my opportunity here is to see how many jobs there are for me. I'm very happy that the Honolulu Fire Department is here, and they gave me all the information I needed, and I'm really looking forward to it."



DRAGON, JOB SEEKER



NAOMI, EMPLOYER

"I actually was involved with WorkHawai'i as a client, and I loved it because I had access to the tools I needed... Because I have the experience and I went through the program, I can also let our applicants know, 'Go through WorkHawai'i, it's a great benefit, and now I'm working for Hawai'i Public Housing Authority."

"The jobs I'm looking for are mostly blue-collar. I worked at a farm for an internship, so I'm very good at physical work. It's very helpful that the employers are here. There's a lot of jobs that I could be good at."



KAMOE, JOB SEEKER

SUCCESS STORIES

THOMAS HOYHOY - ADULT

After recovering from a medical diagnosis thought to be terminal, Thomas was ready to reinvest in himself. Though he'd previously obtained his Commercial Drivers License, Thomas needed to take a class to renew it. Through the American Job Center Hawai'i's partnership with Leeward Community College, Thomas was able to work with instructors to craft a schedule that accommodated his job at Hawaiian Ocean Transport, Inc. After renewing his CDL, Thomas successfully attained a promotion, and continues to thrive.



LOIS NAKAMURA - QUEST

Born and raised on the island of O'ahu, Lois had a long and varied career, always with a focus on helping those in need. She had come to a pause in her career though, and found herself adrift. Seeking her next step, Lois attended a WorkHawai'i Hiring Event, where she learned about the QUEST Internship Placement Program, as well as the iCAN 2.0 Training Program hosted at the WorkHawai'i office. Enrolling in both, Lois was able to gain work experience as an intern with WorkHawai'i while identifying her goals. Today Lois is a full-time employee and valued member of the WorkHawai'i team.



RAYANNA DELOS SANTOS - YOUTH

Rayanna was attending Roosevelt High School, but found that she wasn't comfortable in the environment and was looking for another option. After finding the WorkHawai'i Youth Program on Instagram, Rayanna became excited about the opportunities for work experience that it provided, and enrolled. Rayanna had wanted to pursue becoming a flight attendant, but flourished as she explored office administration and pharmacy training. She completed her work experience with CVS as a pharmacy technician, and is now pursuing a career in that field.





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PERFORMANCE - ADULT & DW

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WIOA ADULT, DW,
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JULY 2024



01 PERFORMANCE - YOUTH & QUEST

YOUTH

QUEST

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TARGETING O'AHU'S GRADUATING HIGH SCHOOL SENIORS



- Over 300 job seekers
- Over 80 employers
- 10 O'ahu high schools



NAOMI, EMPLOYER

"I actually was involved with WorkHawai'i as a client, and I loved it because I had access to the tools I needed, such as the computer and the networking that it offered, and it was great... They help you do your résumés, they give you advice and direction on how to go through the process, how to apply for jobs, even some training, too. Because I have the experience and I went through the program, I can also let our applicants know, 'Go through WorkHawai'i, it's a great benefit' and now I'm working for Hawai'i Public Housing Authority."



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03 SUCCESS STORIES



THOMAS HOYHOY
- ADULT

LOIS NAKAMURA
- QUEST



RAYANNA DELOS SANTOS
- YOUTH

WORKHAWAI'I
WIOA ADULT, DW,
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JULY 2024

One-Stop Operator Quarterly Report

April 1, 2024 – June 30, 2024

Customer Count

- **4th Quarter Customer count for the One-Stop Center**
 - New 209
 - Returning 1198
 - Total 1407
- **Annual Customer count for the One-Stop Center**
 - New 1541
 - Returning 7468
 - Total 9009
- **4th Quarter Customer count for the Resource Center**
 - New 131
 - Returning 568
 - Total 699
- **Annual Customer count for the Resource Center**
 - New 814
 - Returning 2978
 - Total 3792

Resource Center

The American Job Center Hawaii offers an on-site resource center equipped with various essential office amenities, including but not limited to computers with internet access, an ADA-compliant station, printing services, telephones, fax machines, and the support of a fully trained staff member to assist individuals in utilizing these resources.

AJCH Partners Meetings

The most recent American Job Center Hawai'i (AJCH) Partners Meetings were held on April 26, 2024, and July 12, 2024. These meetings featured presentations from the Community Schools for Adults, the Office of Economic Revitalization showcasing the Good Jobs Hawai'i Program, the WIOA Title I Programs (including Adult, Dislocated Worker, and Youth Programs), the Division of Vocational Rehabilitation, and the Workforce Funders Collaborative.

Looking ahead, the next AJCH Partners Meeting is scheduled for Friday, October 4, 2024. The feature presentations for this meeting are still being

determined. This meeting will be conducted in a hybrid format, accommodating both in-person and virtual participants.

One-Stop Operator Activities

The One-Stop Operator and Core Partners have finalized a unified intake form for the AJCH and an online interest form, accessible via a QR code.



Additionally, the Core Partners are implementing training activities through presentations at the AJCH Quarterly Partners meetings. The One-Stop Operator is coordinating to ensure that each meeting features presentations from both a Core and/or Mandated Partner and one of the other partners.