

Oahu Workforce Development Board Mtg. - July 18, 2024

Community School for Adults Updates

- The Community Schools of Hawaii, McKinley and Waipahu received notice that we will be receiving the Adult Education and Family Literacy Act (AEFLA) Grant Award that we applied for in May. This will allow us to continue providing adult basic ed, Adult secondary ed., and English Language Acquisition classes
- With the approval of the Workforce Development Council, the Community Schools of Hawaii were able to change the definition of Basic Skills Deficient to include adult students who have a high school diploma, but fall below the threshold of Grade 11.9. This is in current practice with other states working with adult students and should help us create a greater reach to help students who do not have the education or skills needed for the workforce. The previous threshold was the 8th grade level
- The Waipahu Community School for Adults has begun providing Digital Literacy classes utilizing grant funds from the Department of Labor and Industrial Relations. Approximately, \$150,000 will be used during this program year.



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**COMMUNITY
COLLEGES**

UHCC Workforce Development Update

For discussion at Oahu Workforce Development Board

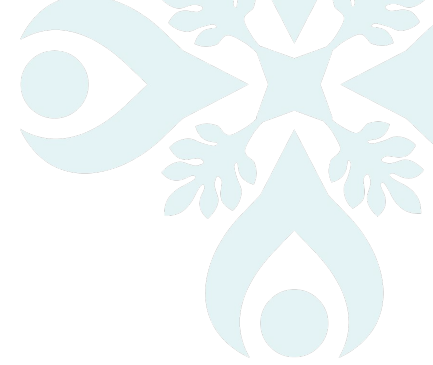
7/18/2024

Erika Lacro

University of Hawai'i Community Colleges System



Good Jobs Hawai'i



- UHCC Statewide Workforce Training Initiative
 - 3,700+ participants
 - 76% completion rate
- Short-term training (6-12 months) that leads to good jobs
- May feed into college, Apprenticeships, Union training, other internship programs
- No-cost training and wrap-around supports
- Currently 100% extramurally funded through 9/2025

Training for high-need areas and skills

50+ trainings offered Spring-Summer 2024

Top 10 trainings by enrollment

- Certified Nurse Aide (93)
- Teacher Preparation for Bachelor Degree (78)
- Blueprint Reading (62)
- ManageFirst®: Human Resources Management and Supervision (39)
- Commercial Drivers License (36)
- Substitute Teacher Course (35)
- Pharmacy Technician (28)
- Community Interpreting (25)
- Public Safety EMT Program (23)
- Hawaii Landscaping Certification Prep (21)

Summer 2024 Trainings Highlights

- **Green Jobs:**
Plant Propagation for Nursery Workers
- **Technology:**
AI in the Workplace, Revit Architecture Essentials, CompTIA Certifications
- **City & County:**
Police Academy Prep, Court Interpreter Training
- **Creative Industries:**
Intro to Esports Careers, Stage 32 Accounting in Media Production, Unreal Engine for Filmmakers



The city's Division of Urban Forestry is looking to fill openings and will cover the cost of training. (Photo by Honolulu Department of Parks & Recreation)

COMMUNITY

Training cost covered for those interested in city plant nursery jobs



BY SPECTRUM NEWS STAFF | HONOLULU
PUBLISHED 1:41 PM ET MAY 19, 2024

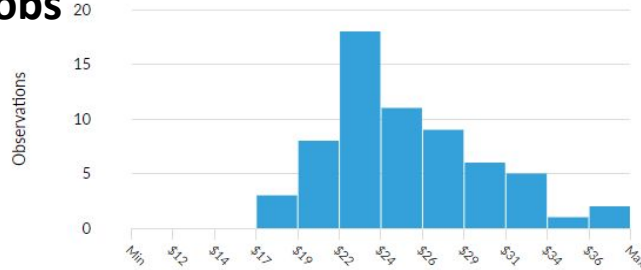
HONOLULU — In partnership with Windward Community College and Good Jobs Hawaii, the City and County of Honolulu is offering scholarships to those interested in becoming a nursery worker in the Department of Parks and Recreation's Division of Urban Forestry, according to a news release.

The deadline to apply for the scholarship is May 31. Individuals can [fill out the online application](#) for the "Plant Propagation for Nursery Workers" course at Windward Community College that runs from July 2 to August 8. The course is roughly 45 hours of in-person training held 8:30 a.m. to noon Tuesdays and Thursdays.

Spotlight: Designing new training: Help Desk Tech

> **Fall 2023: Help Desk Technician: Needs assessment with local employers identified in-demand good jobs**

\$24.00/hr
Median Advertised Salary



59

Employers Competing
9,492 Total Employers

> **Spring 2024: IT Sector Partnership lead Chamber of Commerce Hawaii engaged employers and UHCC educators to design a customized training program blending customer service and IT skills**

> **Summer 2024: Leeward Community College launches 10-week training with 10 Oahu students, all are placed in paid internships**

Help Desk Technician Prep Cohort, Summer 2024





Mahalo

Please do not hesitate to reach out to me if you have any questions

Joshua Kaakua: (808)956-3867, jkaakua@hawaii.edu

Information for Job Seekers, Employers, and Community Partners at Project URL: goodjobshawaii.org



WORKFORCE DEVELOPMENT DIVISION

O`AHU BRANCH

**QUARTERLY REPORT TO
OWDB**

Full Board Meeting

July 18, 2024

(April 1, 2024 to June 30, 2024)

Submitted By:

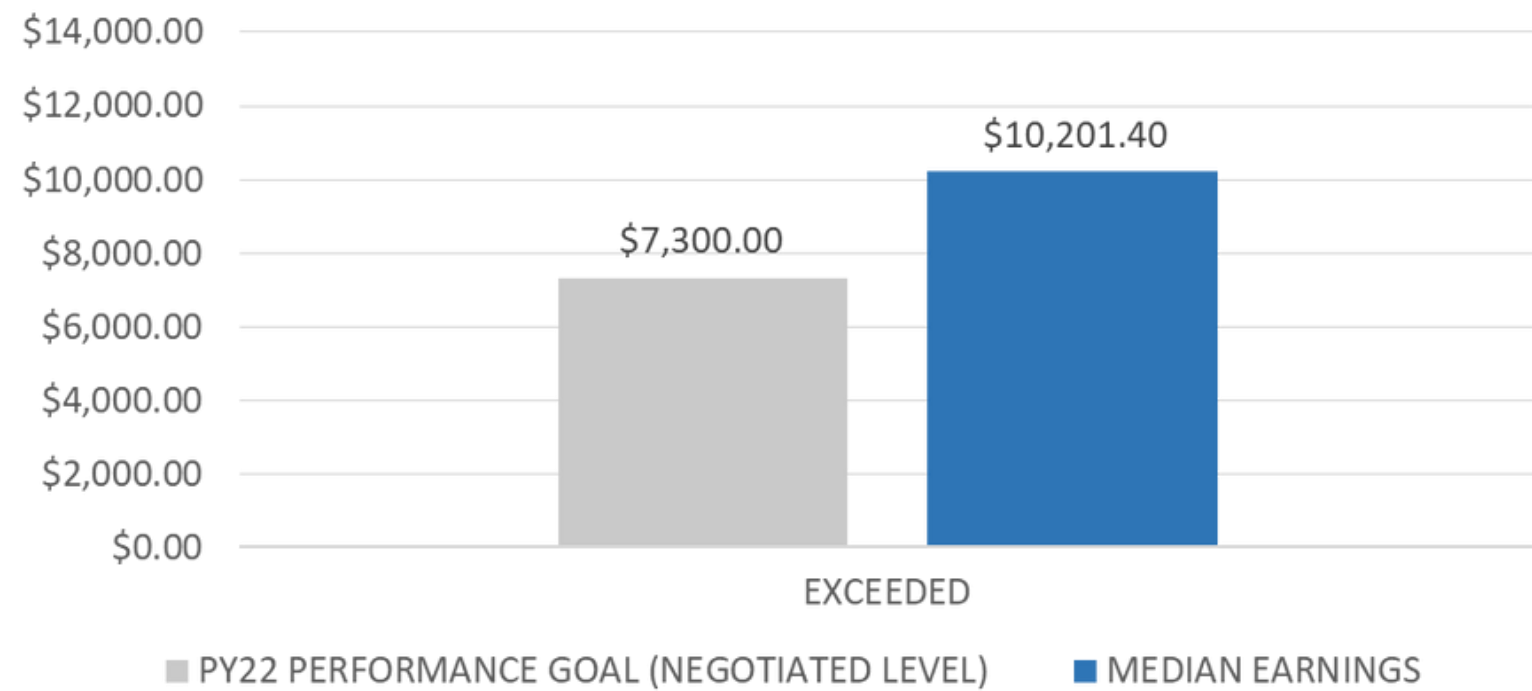
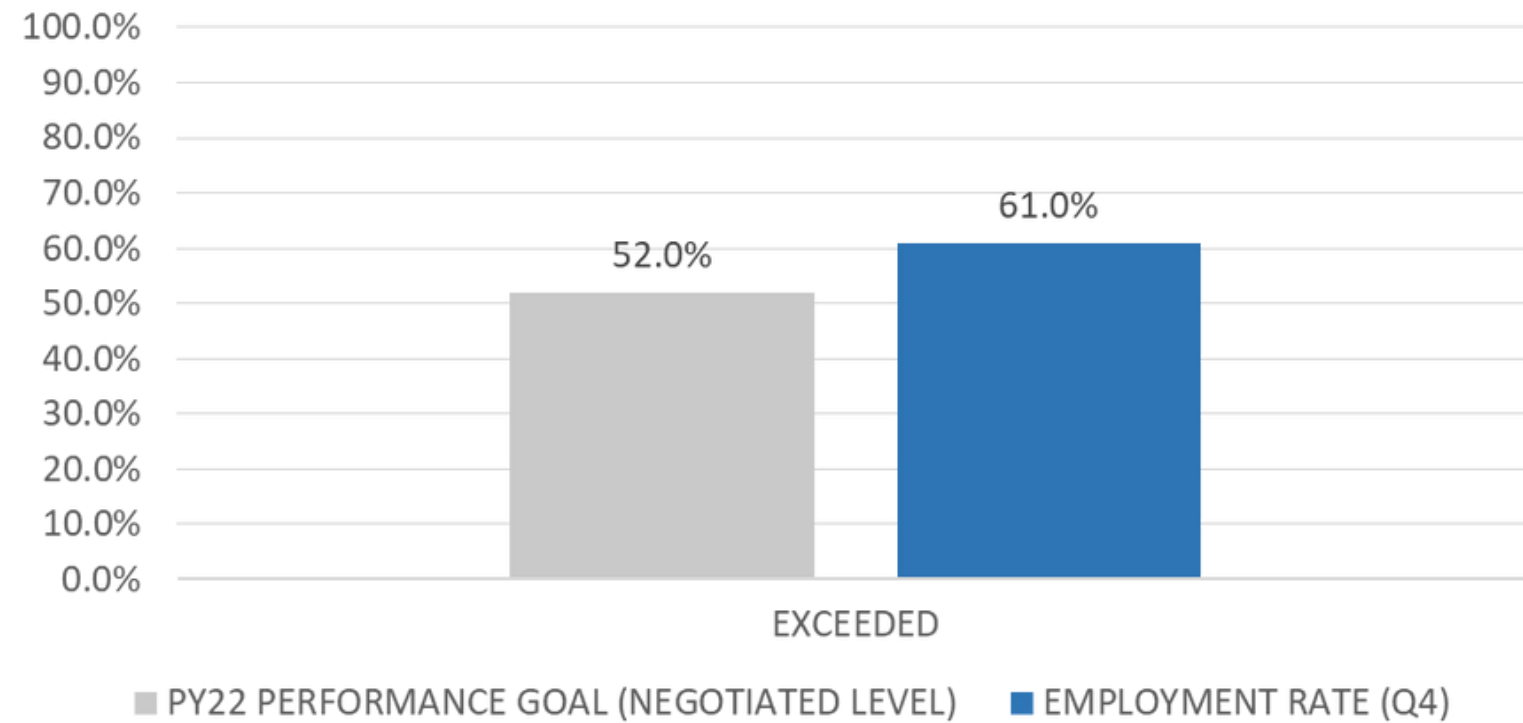
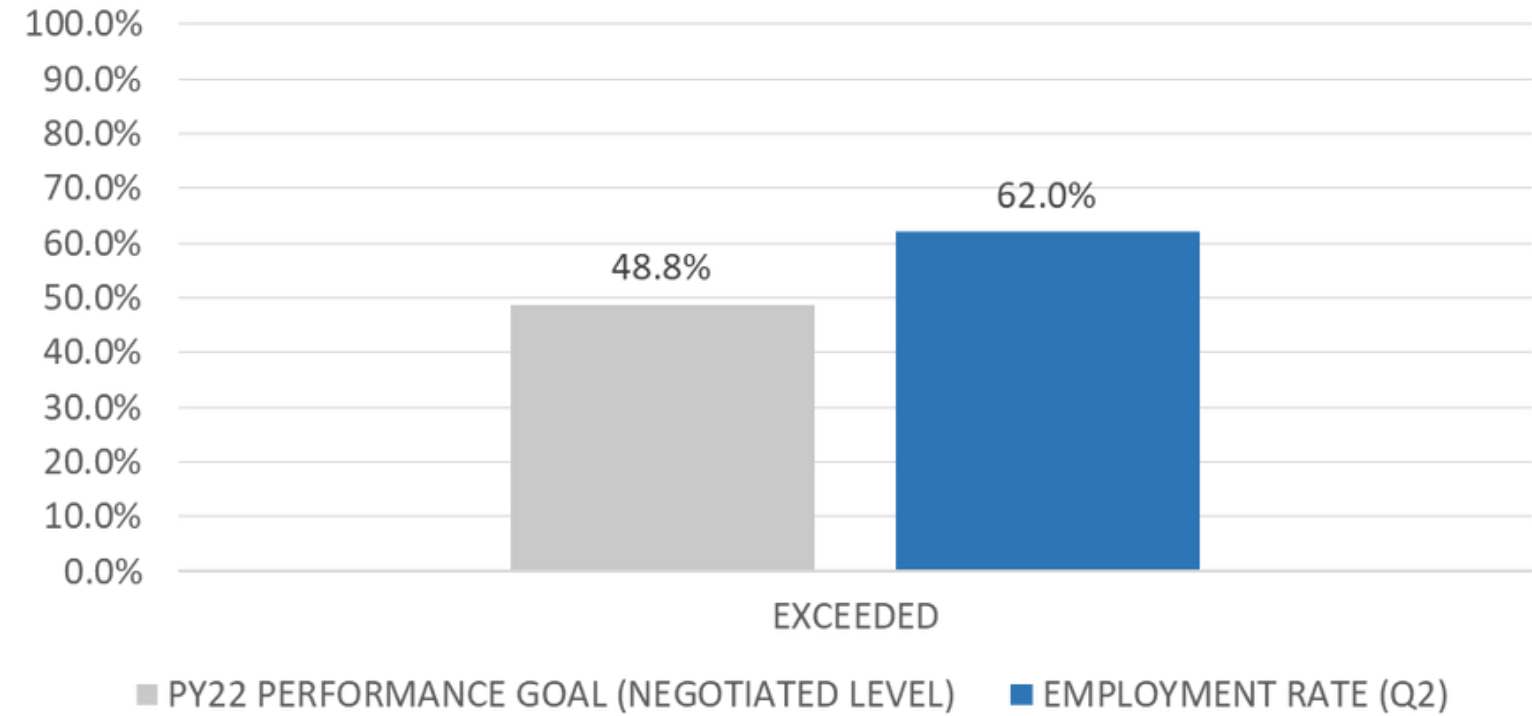
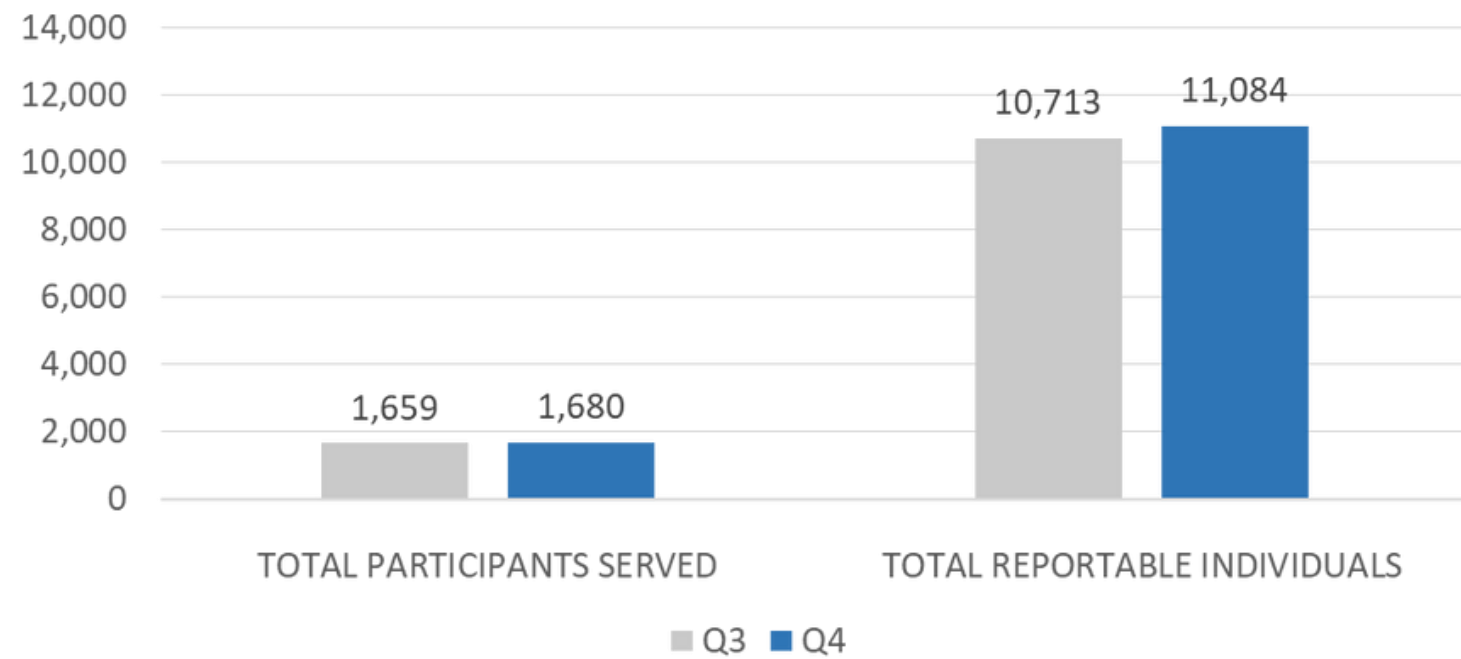
Erick Pascua, OBM



WAGNER PEYSER

EMPLOYMENT SERVICES (O`AHU)

Rolling QTR. 4 PY 2023 (April 01, 2024 to June 30, 2024)



WDD O`AHU BRANCH GENERAL UPDATES

JVSG

- New two Disable Veteran Outreach Program Specialist
 1. Keith Billingsley
 2. Carolina Rivera
- Recent audit conducted by Ann Greenlee, Veterans' Employment Training Services (VETS) Director for Hawaii & Guam
 - Currently working to resolve findings
 - Staff training – on-going
- New Veterans Program Letter (VPL) #05-24
 - Expands the population of eligible veterans and additional populations who are eligible to receive DVOP services.
 - Will update current SOP to incorporate changes outlined in the VPL

Senior Community Service Employment (SCSEP)

PY23: 7/1/23 -6/30/24

Enrollment Goal:	55
Total Participants Served:	57
Active Participants	41
Pending Placements	3
Participants Hired at Worksite	4

Workshops scheduled:
7/25/24: Basic Technology for Seniors



WDD O`AHU BRANCH GENERAL UPDATES

RAPID RESPONSE



PARTNERS

- 1.State – DHS Medquest, SNAP program
- 2.State of Hawaii Unemployment Insurance
- 3.State of Hawaii Workforce Development Division
- 4.Lega Aid Society of Hawaii
- 5.City and County of Honolulu, Work Hawaii, WIOA Service Provider
- 6.WeAreOceania
- 7.Community Schools for Adults

RAPID RESPONSE ACTIVITIES

- 1.Wahiawa General Hospital - March 27, 2024, 50 attendees
- 2.Bucca Di Peppo – 14 attendees, 6 obtained medical insurance through QUEST
- 3.Kahi Mohala – 73 attended



STATE INTERNSHIPS

O`AHU BRANCH

QUEST Internship Program, 05/2024

Enrolled **53**

Interns Placed at Worksite **28**

Interns Hired by Worksite and Found
Unsubsidized Employment **15**

Pending Placement **0**



STATE INTERNSHIPS

O`AHU BRANCH

Hele Imua Internship Program , 06/2024

Applications Received **418**

Interns Placed at Worksite **232**

Interns Hired by Worksite and Found
Unsubsidized Employment **70**

Pending Placement **0**



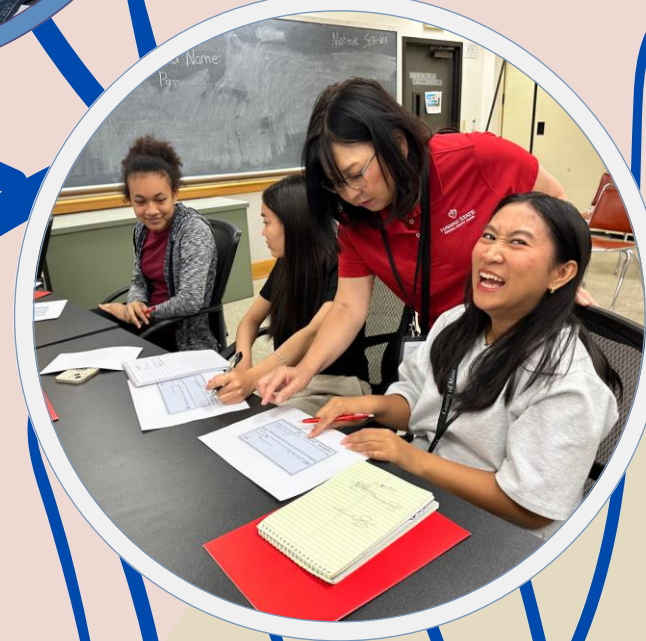
STATE INTERNSHIPS

O`AHU BRANCH

Summer Youth Program, 04/30/24

Enrollment Goal: 100
Enrolled: Placed at Worksites: 63

- All Summer Youth site visits have been completed, allowing staff to hear how the youth training experience has been going.
- Financial Literacy with Hawaii State Federal Credit Union: Workshops are completed.
- End of Program Celebration is being coordinated for July 24th, 2024.



u Branch

L I M P S E O F O U R T U R E L E A D E R S

Summer Youth Financial
Literacy Program 2024



SUCCESS STORIES



Name: Ben D.

Grant: Hawaii

Employer: City & County of Honolulu, Department of Parks and Recreation, Honolulu Botanical Garden at the Wahiawa Botanical Gardens

Ben has led a full life, a big part of it was spent raising his 3 children as a single dad in Guam. While born and raised in Hawaii, he made a decision as a young father to transfer to Guam for a good job opportunity. Once his children were on their own, it was time to return to Oahu but he soon discovered that social security alone would not help him to live securely. Fortunately, his daughter learned of the SCSEP Program while she was working with the state's DLIR division and shared the information with her dad who applied immediately and was accepted.

The first worksite Ben worked at was the Lanakila Multi-Purpose Senior Center as a janitor. After working there for 1 year, he was transferred to the city's Foster Botanical Garden as a groundskeeper. He was a great fit and always took an active part placing his hard work ethic into daily practice. And because of his good attitude, he was given more duties that included working with rare plants which was a task not open to all workers.

Needless to say, Ben's supervisor wanted to hire him and thankfully a position did open up which is not very frequent. The location offered was at the Botanical Garden in Wahiawa, quite a distance for Ben but he did not hesitate and applied for the position with the help of his supervisor. He was hired as a part-time Program Aide at \$16.34/hour.

Ben will be the first to tell you how thankful he is for the SCSEP Program and how it has helped him be independent, stay active and do something he enjoys. He says he knows there are many seniors who can benefit from this program and hopes that we can help them all.

SUCCESS STORIES

Name: Aaron Mijaljevich

Grant: JVSG

Employer: IRS

Aaron visited the American Job Center Hawaii (AJCH) after a representative from collaborated partners, the Wounded Warrior Program, informed Aaron about the various services that are offered to help him get back on his feet. During his visit to the AJCH, Aaron was able to talk stories and explain his needs and limitations that became barriers for him, preventing Aaron from obtaining employment to provide for himself with a Disabled Veterans Outreach Program (DVOP) Specialist.

Establishing the beginning of a partnership with his DVOP, Aaron was able to learn about the many resources he is now connected to by receiving the support of our DVOP program. Before leaving his first of many visits, Aaron was assisted in updating his resume to reflect his interest and career pathway, identifying his goals, as well as receiving federal government contractor practices that are hiring for civilian and military applicants. Aaron was also recommended to apply for the Veterans Administration's Vocational Rehabilitation and Employment Program, which Aaron shared that he was accepted into the program and was assigned to a Non-Paid Work Experience internship with the VA Pacific Islands Health Care System (VAPIHCS) at Tripler Army Medical Center.

Aaron was hired full-time at VAPIHCS as a federal civilian on April 06, 2023, but was then offered and hired with the Internal Revenue Services as a Revenue Officer receiving an increase in salary.

Aaron is highly appreciative of the DVOP's network of contacts which allowed him to address other issues outside of employment. He is thankful that there are a cadre of veterans willing to listen and provide support to veterans seeking employment.



SUCCESS STORIES

Aloha quest internship team,

I am writing this to share my experience as a State quest intern. During my application intake interview, I was asked what experience I had, and which new career field would I be interested in getting into. My interests were budgeting, finance and real estate. I received an email from DOT motor vehicle safety office to show up for my first day of work in December 2023.

I showed up for work and was pleased to learn that my intern position fit almost exactly with what I requested. I do like my work environment and location. It's cool, comfortable and quiet. My intern position is a fiscal coordinator. I oversee and manage federal grant funds. I also process invoice reimbursements for state county agencies regarding safe driving and safe highway campaigns.

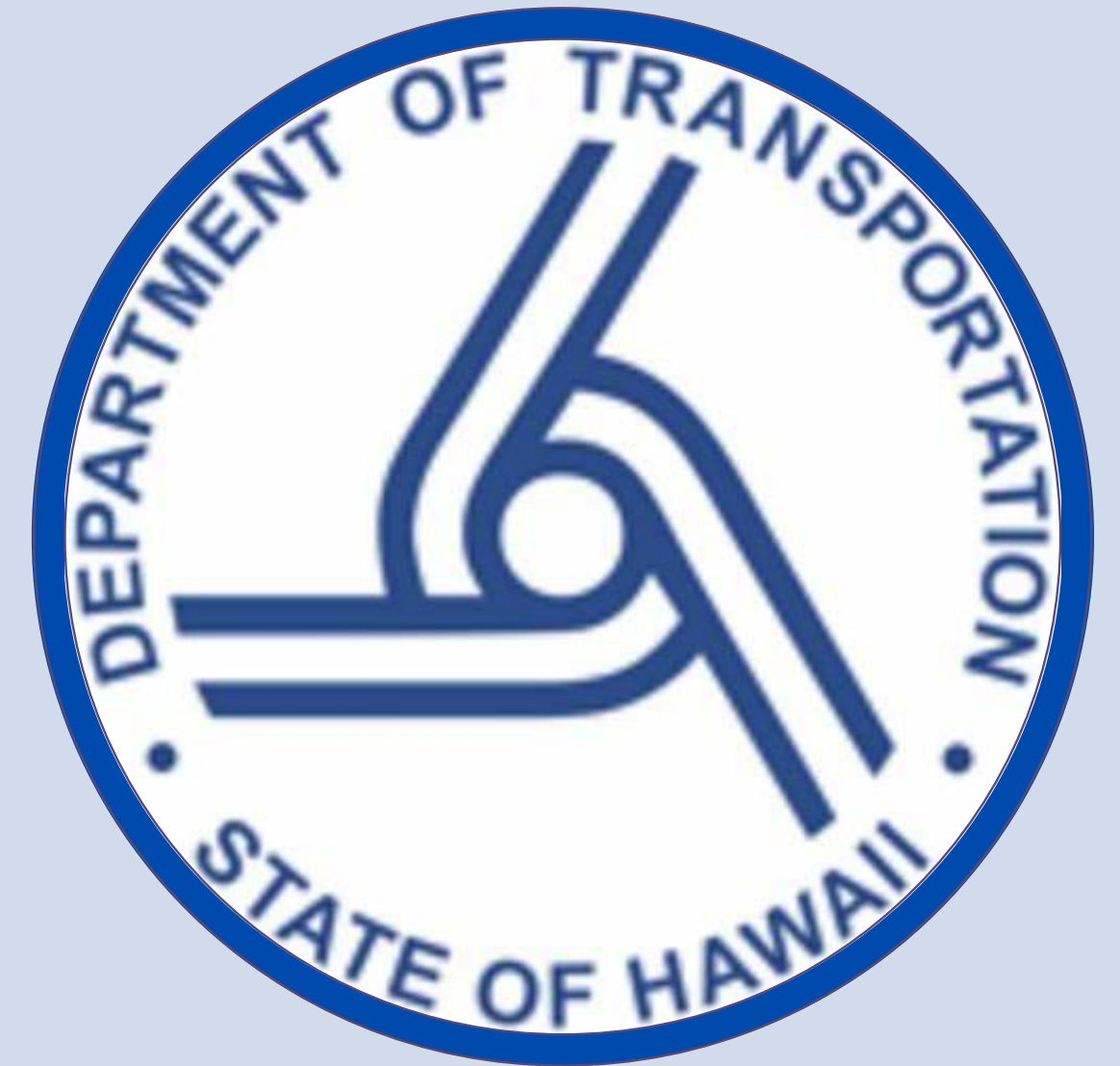
I created a good rapport with my office supervisor and coworkers. After my internship was over, I was offered to stay in my position as contractor. I accepted the offer. At this time there is no open slot for my position for me to be hired as a full-time civil service worker.

A request has been made to create a civil service fiscal coordinator position, where I would have the opportunity to apply. I am patient and hopeful that my newly learned career field will lead to a full-time civil service position.

I am grateful for the opportunity the quest program had provided for me. I have new skills and knowledge in the financial field that can be used anywhere. I have and will recommend this program to anyone I feel may qualify or is in need.

Sincerely,

Everett Kanoe Bettencourt



SUCCESS STORIES



After graduating with my BA last year, I had no idea where and how to start my life. I applied to a few jobs relating to my major, however they all require field experience, which I had none. Don't get me wrong, I have been working since I was 17 years old, but those experiences did not necessarily fit for the jobs I wanted and applied for. At some point, I started to think that all those years of studying would be for nothing. Until one day, I stumbled upon this program called the Hele Imua Internship. At first, I was hesitant to apply given that I got rejected from the previous jobs that I applied for, however, I told myself that it will not hurt me by trying and that I do not want to regret passing this opportunity. Today, when I look back to that day, I am grateful for telling myself that as I would not be where I am today if I did not push myself harder.

The Hele Imua Internship started my life. This program is such a great opportunity for recent graduates like me to gain job experience, hone my skills, build connections and rapport with others. The program staffs are so helpful and friendly. Reiko was always there for me when I had any questions or concerns. This goes to Sarah and Clouie as well. They always encouraged and cheered for me when I needed it, especially when I failed my driving test twice. Side note, the job position that I have right now requires a driver's license. For me, the Hele Imua Internship is more than just a program. It felt like home and family to me. Without Hele Imua, I would not be where I am today.

Hele Imua places you based on what your major is and what you aspire to become. I was placed with the Department of Human Services as my major was in Social Science. During this internship, I was able to go out, see, and talk to families, make referrals, supervised visits, attend court hearings, and many more. I even learned how to use a typewriter! I was also able to make precious memories with the people I was placed with. And it is because of Hele Imua that I am at my current job! My experience with this program is all positive. Yes, I may keep repeating myself, but this is to encourage people like me who have no idea where to start after college. All and all, this is a huge opportunity that shouldn't be missed and if so, then you would regret it for the rest of your life.

Sincerely,
Julie Rose Orden

Workforce Development Division



MAHALO!

