

# LEVEL UP <sup>with ↑</sup> WORKHAWAII'I

American Job Center Hawai'i

## WIOA ADULT, DISLOCATED WORKER, YOUTH, & QUEST PROGRAMS

*Quarter 1 of Program Year 23:  
July-September, 2024*



Report to O'ahu  
Workforce Development  
Board Meeting  
October 24, 2024



# @1 PERFORMANCE

**WIOA PERFORMANCE MEASURES**

**PY23 GOAL**

**PY23 PERFORMANCE TO DATE**

Enrollment	300	127
Employment 2nd quarter after exit	75%	83.3%
Employment 4th quarter after exit	75%	77.6%
Median earnings in the 2nd quarter after exit	\$7,700	\$8,281.79
Credential attainment rate	64%	72.7%
Measurable Skill Gains	64%	41.0%
Enrollment	225	17
Employment 2nd quarter after exit	74%	69.2%
Employment 4th quarter after exit	79%	68.1%
Median earnings in the 2nd quarter after exit	\$10,000	\$11,422.31
Credential attainment rate	70%	82.8%
Measurable Skill Gains	70%	38.9%

**ADULT**

**DISLOCATED WORKER**

**NEW OCTOBER ENROLLMENTS - ADULT**

**27**

**NEW OCTOBER ENROLLMENTS - DW**

**4**

# 01 PERFORMANCE, CONT.

**WIOA PERFORMANCE MEASURES**

**PY23 GOAL**

**PY23 PERFORMANCE TO DATE**

**YOUTH**

**QUEST**

Enrollment	298	33
Education & Employment 2nd quarter after exit	68%	65.9%
Education & Employment 4th quarter after exit	65%	64.7%
Median earnings in the 2nd quarter after exit	\$5,000	\$3,603.00
Credential attainment rate	65%	66.7%
Measurable Skill Gains	53%	52.4%
Enrollment	150	197
Placed with QUEST Worksite	150	145

**NEW OCTOBER ENROLLMENTS - YOUTH**

**12**

**NEW OCTOBER ENROLLMENTS - QUEST**

**5**



## **UPCOMING PROGRAM BUDGET MODIFICATIONS**

The American Job Center Hawai'i is looking forward to the approval of WIOA budget modifications this quarter from the State DLIR, more details forthcoming upon completion. Budget modifications will go towards mass media outreach for greater program accessibility.

# @2 HIRING EVENT

**JULY 13 AT THE NEIL S. BLAISDELL CENTER**

WorkHawai'i hosted its third Hiring Event of the year, welcoming over 80 employers, and over 500 job seekers to our biggest event yet!



**BONNIE  
JOB SEEKER**

"I was hired on the spot at the Hiring Event, and I'm very thankful to these people. They're so kind and very helpful - if you want to look for customer service, it's here! Back in the day, you didn't have it where you could print your resume on the spot, you either had it or you didn't. It's so convenient. They'll help you get it ready, print it right there. It's like a one-stop shop. It's great!"

"There's a lot more people here than normal, I would say, so it's been going well. We have a little sign-up sheet, we've been getting some sign-ups as well, so I'm happy to be here, always happy to come back. I would say we easily get two or three new hires from these events that we attend. I also work with Tamber at the American Job Center, she's great. She sends over a lot of awesome people. I would say that the best part is the support we get, and that also helps the candidates' success, as well."



**SEAN  
EMPLOYER**

# SUCCESS STORIES

## **CHRISTIAN REED - ADULT**

Christian was struggling to find a job when a family member learned about the WorkHawai'i Division while attending a resource fair at New Hope Church. The following week, Christian enrolled with the WIOA Adult Program, while also receiving services through the Division of Vocational Rehab, co-located with WorkHawai'i in the Dole Cannery Office Building. Through WorkHawai'i, Christian was able to attain employment with Regal Cinemas at the Dole Cannery. He still takes advantage of WorkHawai'i resources, taking the short walk from his workplace to the Division's office as he continues to work on his career and skills.



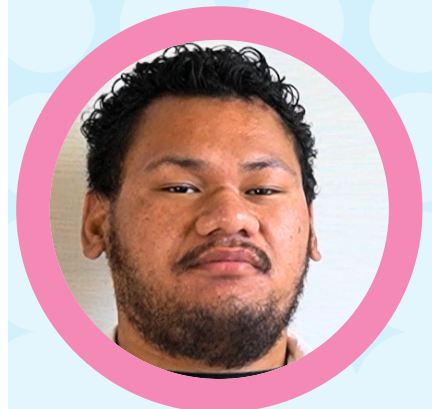
## **SHERRIE GAREDO - QUEST**

Originally from Honolulu, Sherrie had a long career in the travel industry, before stepping away from the workforce to care for family. When it was time for her to start working again, she was unsure of where to start. An acquaintance directed her to the WorkHawai'i office, where she discovered the QUEST Internship Placement Program. Sherrie was placed within WorkHawai'i itself, working as an intern to maintain the QUEST Program that she had just enrolled with. Sherrie flourished, and was eventually offered fulltime employment with WorkHawai'i. Today she continues to put her skills to good use, managing current QUEST participants and helping them down the path that she once tread.



## **TAMANUIA SOI - YOUTH**

After dropping out of McKinley High School, Tama found the WorkHawai'i Youth Program and was able to take advantages of all the services that the program offered - he studied hard to attain his GED, he learned valuable workplace skills through the BIA Apprenticeship Training Program, took advantage of financial literacy and entrepreneur courses offered, gained leadership skills by joining the program's Leadership Council, and grew into a confident, humble, and hardworking individual, able to advocate for himself and others. Tama now works at the Daniel K. Inouye International Airport as a porter. He's currently deciding what his next move will be, and his career pathway advisors have full confidence that Tama will flourish in whatever path he chooses for himself.



# @4 OUTREACH

WorkHawai'i has continued its commitment to reaching O'ahu community members, helping them overcome barriers that stand in the way of achieving stability and independence. In service of this mission, our office has pursued, initiated and continued the following partnerships with organizations to service as many clients as possible:

- Targeting Dislocated Workers
  - Unemployment Insurance Office
  - RESEA
- Targeting members of the military community
  - Joint Base Pearl Harbor-Hickam
- Targeting individuals with other specified barriers
  - Palama Settlement
  - Faith House Foodbank
  - Hawai'i State Public Library System
  - O'ahu Prison Systems
- Targeting businesses and organizations
  - Southwest Airlines
  - Abilities Unlimited Hawai'i



# One-Stop Operator Quarterly Report

July 1, 2024 – September 30, 2024

## Customer Count

- Customer count for the One-Stop Center
  - New 241
  - Returning 2255
  - Total 2496
- Customer count for the Resource Center
  - New 131
  - Returning 1044
  - Total 1175

## Resource Center

The American Job Center Hawaii provides an on-site resource center equipped with essential office amenities, including computers with internet access, an ADA-compliant workstation, printing services, telephones, fax machines, and the assistance of a fully trained staff member to help individuals make full use of these resources.

## AJCH Partners Meetings

The most recent American Job Center Hawaii (AJCH) Partners Meeting was held on October 4, 2024, featuring an insightful presentation on cultural competency by Jocelyn Howard of We Are Oceania. The meeting followed a hybrid format, allowing for both in-person and virtual attendance. The next AJCH Partners Meeting, scheduled for December 6, 2024, will be in-person only and will primarily focus on networking opportunities and team-building activities.

## One-Stop Operator Activities

The One-Stop Operator, in collaboration with the Core Partners, has continued to facilitate access to WIOA and partner related training activities. Currently, the One-Stop Operator is exploring the procurement of training providers based on feedback from Core Partners regarding topics that would most benefit the AJCH Partners collectively.