### Oahu Workforce Development Board Mtg. - October 24, 2024 Community School for Adults Updates

- No new updates. Status quo as we move into Fall Term II
- Bright Spot
  - Midweek Voice Article featuring partnership with AlohaCare and Waipahu Community School for Adults (Page 1 and 3)
    - Student, Makanalani Doo-Kanakanui received her high school equivalency diploma through our Promise of Hope partnership. She dropped out of school during COVID, but realized after being pregnant with her son that she would need a high school diploma in order to find a job.

#### FOR THE WEEK OF SEPTEMBER 18, 2024



NEW CHAMPIONS The 2024 Lexus WSL finals in California crowns new champions. SEE PAGE 4





NEIGHBORHOOD FAIR Fairway Village at Waikele holds its first-ever community fair. SEE PAGE 5



## AlohaCare Offers Promise Of Hope

BY KYLE GALDEIRA

fter Hawai'i Island resident Makanalani Doo-Kanakanui completed AlohaCare's high school equivalency program, A Promise of Hope, she noted that her success was possible because "the program was amazing; it was like being back in school, but in a smaller class. It was easier for me to learn."

Doo-Kanakanui had dropped out of school during the COVID-19 pandemic and, like many during that period, found online learning difficult.

"After becoming pregnant with my son, I realized it would be harder for me to find a job without a GED or high school diploma," she says.

Her family encouraged her to finish her education, and after her godmother showed her a flyer for the innovative AlohaCare program, she connected with AlohaCare's A Promise of Hope partner, Christine Park of Waipahu Community School for Adults, and began her new educational journey with the help of the program's counselors and teachers.

**SEE PAGE 3** 







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# Waipahu Community School For Adults Leads The Way

#### **FROM PAGE 1**

innovative approach to provide easier access to education, language literacy and workforce development," savs AlohaCare chief executive officer Francoise Culley-Trotman. "The program was created and continues to evolve through a partnership between the Hawai'i Department of Education and AlohaCare."

AlohaCare is Hawai'i's community-founded only nonprofit health safety net plan serving individuals with Medicaid and Medicare. Both organizations are committed to furthering education access and opportunities to Hawai'i residents.

AlohaCare's Medicaid members 18 years and older, and not currently en-

rolled in a high school, are "A Promise of Hope is an eligible to participate in the first-of-its-kind program in the nation. AlohaCare is the only health plan in Hawai'i to cover such extensive, education benefits, and classes are offered at all WCSA campuses, online or in a hybrid format.

> In setting out to design a program that would potentially reduce health outcome disparities, AlohaCare examined high school graduation rates and demographics and engaged in listening sessions, then explored a viable partnership. The idea was that if barriers to attaining a high school equivalency diploma, English language skills or career guidance are reduced, the health care provider and educational partner could potentially change

the income and health trajectory of members who need extra support to get back on track.

"AlohaCare's founders sought to create a health plan that takes an integrated approach to health care, focusing on the whole person and all factors that make an individual healthy," Culley-Trotman says. "AlohaCare stays true to this mission by continuing to innovate with added benefits for members - like A Promise of Hope. Our education benefit addresses the data-based linkages between one's education level, potential for income and positive health outcomes."

Flexibility is a key component of the program as participants work around participants schedules and



(From left) Misty Miyasaki, AlohaCare community health worker, and Makanalani Doo-Kanakanui. AlohaCare member and A Promise of Hope graduate, and her son celebrate Doo-Kanakanui's graduation. PHOTO COURTESY ALOHACARE

commitments. A Promise of Hope meets individuals where they are at, allowing them to work at their own pace.

The program recently expanded to all WCSA campuses, and in addition to offering the GED diplomas, it now offers English Language Acquisition and Civics education and Individualized Career Achievement Network Transition for college or career readiness.

Books, calculators, individualized counseling, course instruction, exam preparation, exam reimbursement and a copy of the diploma upon completion are all covered at no cost to participants.

The response to the program has been positive. A Promise of Hope was a Top 3 Innovator in The Social Determinants of Health Academy's Innovations Showcase Competition.

For more information, visit alohacare.org/vas/education

or call AlohaCare customer service at 808-973-0712 for a referral. To learn more about the Waipahu Community School for Adults, visit wcsahawaii.org.



Photos should be in good taste, sharp focus and depict community life. No scenery pictures, please. Include a description of the photo, the names of all the people in the photo, your name and phone number. Send photos to mgamalog@midweek.com or call 808-529-4859

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# **UHCC Update**

Oahu Workforce Development Board 10/24/2024 Della Teraoka

# Fall 2024 enrollment is up at UHCC

### • Total enrollment increased at all seven UHCC campuses

- UHCC overall +3.6% (24,908)
- Honolulu CC +4.3% (3,342)
- Kapi'olani CC +1.6% (5,914)
- Leeward CC +6.8% (6,471)
- Windward CC +0.8% (2,765)

### • First-time Freshmen enrollment is up 6.4%.

UHCC overall

- +6% (4,369) -1% (629)
- Honolulu CC -1% (629)
  Kapi'olani CC -9% (968)
- Leeward CC +19% (1,055)
- Windward CC +1% (429)

### • Non-credit workforce training enrollment is up 11%. (15,297 registrations)

• 15,000+ registrations from students looking to upskill or reskill.



# Workforce Training (non-credit) is up

Fiscal Year 2023-2024, Non-Credit Registrations

Campus	Career Readiness 2023-24	Community Education 2023-24	Workforce Training 2023-24	Totals 2023-24	Totals 2022-23	Totals 2021-22
Honolulu	0	163	8,510	8,673	8,265	7,335
Kapi'olani	18	619	1,168	1,805	2,201	2,153
Leeward	380	1,387	1,016	2,783	2,155	3,085
Windward	0	654	453	1,107	924	1,598
UHCC Total	606	4,330	15,297	20,233	18,395	18,475



# **UHCC Non-Credit Enrollment**

### FY 2023 - 2024

Type of Training	Course Registrations
Workforce Training	15,297 🕇
Community Education	4,330 🕇
Career Readiness	606 🕴
Total	20,233 †

### 2024-25 Action Strategies:

- Sector Partnerships
  - Clean Energy, Creative Industries,
- Skills training identified by employers
- Industry-valued credentials
- Grant funds for subsidized/no-cost training for unemployed, underemployed, and eligible participants





\$5 M of contracts to support job training (third iteration rebranded Good Jobs Oʻahu)



\$13.3 M federal workforce grant (2020-24) to support job training

#### EDA Good Jobs Challenge: Resilient Hawai'i

\$16.3 M federal workforce grant (2022-25) to support job training



# Good Jobs Hawai'i



- UHCC Statewide Workforce Training Initiative
  - 3,700+ participants
  - 76% completion rate
- Short-term training (6-12 months) that leads to good jobs
- May feed into college, Apprenticeships, Union training, other internship programs
- No-cost training and wrap-around supports
- Currently 100% extramurally funded through 9/2025

# Spotlight: City and County of Honolulu Jobs

SKILLED TRADES | GREEN JOBS | TECHNOLOGY

### **Plant Propagation**

Landscape / Nursery / Arborist Depts: Parks & Recreation, Board of Water, Facilities & Maintenance 85 Applicants | 22 Participants

### **Commercial Drivers License A/B/P**

Depts: Oahu Transit Services, Parks & Rec., Board of Water, Facilities & Maintenance

**375** Applicants | **202** Participants

## Police Academy Prep

36 Applicants | 20 Participants

### BluePrint Reading

Depts: Planning & Permitting, Environmental Services, Facilities Maintenance **118** Applicants | **62** Participants

### Radio Technician Maintenance

Depts: HFD, HPD, EMS, OTS, Board of Water





### Information for Job Seekers, Employers, and Community Partners at Project URL: <u>goodjobshawaii.org</u>

### Oahu Workforce Development Board (OWDB) Division of Vocational Rehabilitation (DVR) Report - October 24, 2024 PY24 Q1, July 1, 2024, to September 30, 2024

Hawaii DVR PY24 Q1 (July 1 – September 30, 2024) Performance Measures Workforce Innovation and Opportunity Act (WIOA)			
Participants served (VR)	3264		
Participants exited	92		
WIOA Program Involvement	Adult	307	
	Dislocated Worker	6	
	Youth	87	
	Wagner-Peyser	10	
	Adult Education	21	
	Job Corps	5	
	Youth Build	8	
	Total	444	

Indicator	PY24 Q1 (Projected)	PY 2024 Negotiated / Required Level
Measurable Skill Gains (MSG)	22/311	40%
	•	40%
	YTD Rate: 7.1%	
Credential Attainment Rate (CA)	1/9	43%
	YTD Rate: 11.1%	
Employment (Second Quarter After Exit)	14/177	42.5%
	YTD Rate: 7.9%	
Employment (Fourth Quarter After Exit)	18/143	34.5.5%
	YTD Rate: 12.6%	
Median Earnings (Second Quarter After Exit)	\$2745.60	\$5,460

PY24 Employment at Exit				
		Average of		
	Individuals	Hours	Average of Wage	
Competitive Integrated Employment				
Childcare Workers	1	30	16	
Cleaners of Vehicles and Equipment	1	3	12	
Dishwashers	2	14	18.5	
Electrical Engineers	1	40	37.98	
Hairdressers, Hairstylists, and Cosmetologists	1	35	52.75	
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	3	27.66666667	18.33333333	
Laborers and Freight, Stock, and Material Movers, Hand	1	18	19.5	
Maids and Housekeeping Cleaners	1	32	19.1	
Maintenance and Repair Workers, General	1	40	26	
Medical and Clinical Laboratory Technologists	1	40	29.59	
Office and Administrative Support Workers, All Other	1	15	16	
Office Clerks, General	3	32	19.92333333	
Retail Salespersons	2	24.5	19	
Shuttle Drivers and Chauffeurs	1	16	14	
Social and Community Service Managers	1	40	28.84	
Stock Clerks and Order Fillers	4	15.25	18	
Self-Employment (Except BEP)				
Landscaping and Groundskeeping Workers	1	4	28.85	
Total	26	24.23076923	21.63	

Staff Vacancies	
County	Vacancies
Oahu/Administration and Staff Services Office	5
Oahu Branch	20.5
Services for the Blind Branch (Ho`opono)	7
Hawaii Branch (Hilo/Kona)	4
Maui Branch (Maui, Molokai/Lanai)	3
Kauai	4.5
Total	44 vacancies/111

#### **Agency Updates:**

#### 1. AJC

- a. Statewide: HDVR collaborates with community, government, and business partners in various work groups to promote competitive, integrated employment and Diversity, Equity, and Inclusion for individuals with disabilities. These include the statewide American Job Centers (AJC), the Hawaii Employment First Taskforce, the Association for People Supporting Employment First (APSE), Disability: IN, and the Society for HR Management.
- b. Oahu Branch (OB) meets with AJC monthly to discuss referrals, participants, and services. Vocational Rehabilitation Specialists (VRS) are co-located at AJCs statewide on scheduled days to complete intakes and provide assistance.
- c. Services for the Blind Branch (SBB) aka Ho`opono: Stationed at the Oahu AJC twice per month, the SBB Employment Services Specialist (ESS) is available to assist clients with disabilities in job search and collaborates with other staff in the employment section of the City and Dept of Labor. Ho`opono staff are helping AJC staff assess job seekers' abilities, capabilities and when appropriate accessibility and accommodations for individuals with disabilities.
- DVR staff collaborate on providing an integrated service model at the AJCs.
- DVR continues working with AJC staff to find a way to track dual enrollments between programs.
- Ongoing support from AJC partners includes providing tours and information sharing with new VR staff assigned for weekly on-site services for Hawaii residents with disabilities eligible for VR services.

#### 2. Timeliness

• The timeframe for processing DVR applications (30 days) and eligibility determinations (60 days) for persons with disabilities seeking VR services continues to be shortened with DVR's rapid engagement initiatives. DVR's rate is in compliance at 90 percent.

#### 3. Vacancies

- Still working to hire qualified individuals for various positions within DVR. We are currently at about a 40% vacancy rate agency wide.
- ٠

#### 4. Administrative

• Submitted letter of intent to collaborate with the UH Center on Disabilities, the Developmental Disabilities Council, the Department of Education and others on a federal grant to increase transition and employment opportunities for justice-involved youth.

## WORKFORCE DEVELOPMENT DIVISION Oahu Branch

July 1 to September 30, 2024

Updates and Report



WIOA ETA 9173 Quarterly Report

#### Program: Wagner-Peyser Employment Service

LWDB: Oahu State Region: State Region 1 Report Period: 1st Quarter 2024 Quarter Type: Quarterly

Performance Items	PY23 Goal	Total Current Period
A. SUMMARY INFORMATION		
1. Total Exiters (Cohort Period: 4/1/2024 - 6/30/2024)		<u>399</u>
2. Total Participants Served (Cohort Period: 7/1/2024 - 9/30/2024)		<u>685</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2024 - 9/30/2024)		<u>3,980</u>
CORE INDICATORS OF PERFORMANCE		Total
		Current Period
1. Employment Rate (Q2) (Cohort Period: 7/1/2023 - 9/30/2023)	<u>57%</u>	61.7% Exceeded
2. Employment Rate (Q4) (Cohort Period: 1/1/2023 - 3/31/2023)	<u>61%</u>	67.3% Exceeded
3. Median Earnings (Cohort Period: 7/1/2023 - 9/30/2023)	<u>\$8,300</u>	<u>\$12,249.28 Exceeded</u>

# **INTERNSHIPS**



Hele Imua – July 2022- Current		QUEST GRANT- Jul1 2024- Current		
Enrolled & Individual placed	430	Enrolled & Individual placed	57	
Active Interns	106	Active Interns	32	
Hired by State Agency	45	Hired by State Agency	18	
Hired by Other Employers	30	Hired by Other Employers	4	



### SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

Enrollment Goal:	55
Total Participants Served:	57
Active Participants	41
Pending Placements	3
Participants Hired at Worksite	4







Gerardo arrived in Hawaii with \$4,000 and some personal items, including a photo of his mother from his last visit to Columbia. Gerardo was staying at a hostel and applying for job after job with no luck. He soon found himself on the streets of Waikiki. Waikiki Health connected Gerardo to Kahauiki Village, and he became one of the first kupuna to move into the village. Gerardo joined the SCSEP Program in September 2021 and was assigned to IHS' Kahauiki Village as an Agriculture Helper/Gardener, where he took care of the community gardens. He had so much passion for the gardens and the KV community that IHS offered Gerardo unsubsidized employment. Gerardo is so proud to be growing vegetables to share with the KV community. He loves sharing stories with the keiki and teaching them to count to ten in different languages. The Keiki at KV call him "Grandpa" and give him fist bumps when he walks by. Gerardo says, "I love my job!"

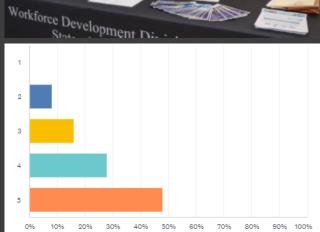


Before entering the SCSEP program, Janis worked in the banking industry for many years. Janis was placed as work experience at the American Job Center office with the Workforce Development Division. She gained experience and learned how to type and use Microsoft Office programs. Although some computer-related tasks were challenging and sometimes daunting, she persevered and continued practicing and learning. Through her perseverance and dedication to finding unsubsidized employment and with the assistance of her mentors and case manager, she got a job at Senior Helpers Home Health Care Services & Supply as an in-house caregiver, getting paid \$16 an hour.



#### State of Hawaii Department of Labor & Industrial Relations







# Ke'ehi Lagoon Memorial Federal Career Fair

On September 17th we hosted a job fair specifically for those interested in getting a federal jobs at the Ke'ehi Lagoon Memorial. The event had a great turnout that put job seekers and employers together under one roof.

• Let's look at the numbers!

- 467 Attendees
- 20+ federal agencies and departments participated
- 30% of employers we surveyed interviewed over 30 attendees throughout the day
- 22% of employers we surveyed confirmed they hired 1-5 people directly from the job fair

• We also surveyed job seekers how they rated the career fair on a scale of 1-5 (1 = highly unsatisfied; 5 = highly satisfied)

# SUMMER YOUTH FINANCIAL LITERARY & WORK EXPERIENCE PROGRAM

7-24-24, WDD commemorated the successful conclusion of the Summer Youth Financial Literary and Work Experience Program. This initiative was designed to provide high school students from Title I High Schools throughout the State with a valuable introductions to the work of essential financial literacy skills.

The impact of this program on the one hundred fourteen (114) young adults statewide who completed the Summer Youth Financial Literacy Program is truly inspiring, and they received certificates of completion in recognition of their hard work and dedication. The success was only achievable with the invaluable support of our many community partners.



# MILITARY SPOUSE RESOURCE AND JOB FAIR

On Aug 29, 2024, held our very first Military Spouse Resource and Job Fair.

This event was to highlight and support the available opportunities coming from our communities and employers, focusing on our military spouses while also supporting the hiring needs of local employers. During the event, it was truly inspiring to witness the unique skills and resilience of military spouses, who manage various aspects of their lives while supporting their families.49 attended

- 2 participants now interning with the State Senate office
- CVS hired also from the event

## WDD Updates Rapid Response - Kahi Mohala (Sutter Health)





# **Rapid Response Efforts of the Hawaiian and Alaska** Airlines Merger





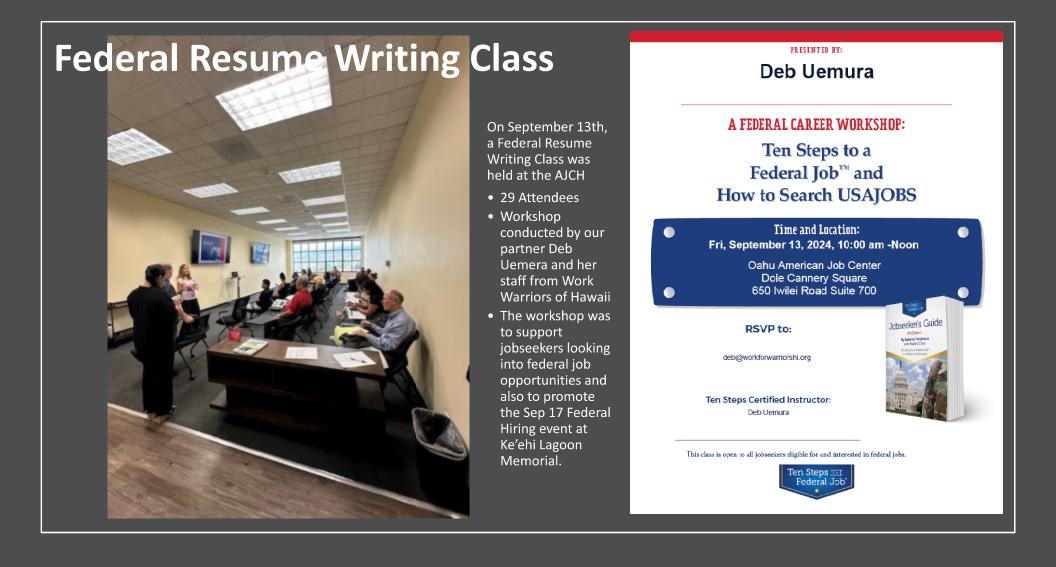
September 23, 2024 Meeting held with HR Manager Hawaiian Airlines is going to be offboarding and providing severance packages due to the merger of themselves with Alaska Airlines.

They are looking to offboard all impacted employees by mid-December.

No exact number of employees that will be affected was disclosed.

#### Next steps

- Hawaiian Airlines is trying to get together all the details about the upcoming offboarding of employees such as number of employees impacted, the severance they will offer, and timeline
- They are very appreciative of us being proactive and contacting them to make sure that this process is smooth for all those involved \_\_\_\_\_
- WARN Notice will be submitted
- Hawaiian Air looking forward to our support and collaboration



# SUCCESS STORIES & PARTICIPANT TESTIMONIES ON RESEA PROGRAM

#### Participant: Anzinetti R.

I became unemployed after losing my job as a Behavioral Specialist. Initially, I was looking for a position in teaching, and the RESEA program was very supportive of the type of employment that I expressed interest in by emailing me a host of jobs and following up with me to monitor my progress and see how I was doing with my job search. Using the resources provided through the RESEA program. I was able to find a new iob as a registered behavior technician in August 2024. I want to advise other participants to inform their advisors about the type of jobs and positions they are interested in and to ask them if they can provide information on education and training opportunities that may help them achieve their goals.



#### Participant: Yun Y.

I was selected for RESEA after my contract as an intelligence analyst ended. Overall, I had a wonderful experience! It was nice to know that there's an organization looking out for the unemployed. The material was easy to comprehend, and the procedures were simple enough to follow. I took advantage of a free Python coding course through one of the training which increased programs, my knowledge and marketability and assisted me in getting my new job as a lead data manager. I advise RESEA participants to contact their program advisors or employment specialists with questions. I want to emphasize that the free courses, support, and assistance offered are outstanding!

#### Participant: Hubert M.

I was 'in-between' jobs and was selected for RESEA. I landed a new job as a driver/warehouse worker in July. I loved every bit of the experience. The information provided, the job leads, and professional conduct of the the employment services specialist made for an enjoyable experience. It's always great to have staff members who are knowledgeable in their field. The periodic follow-up by the counselors actually made me feel that it was my duty to get reemployed ASAP, and I didn't want to let them down. I would advise RESEA participants to be prepared, keep their eyes open, listen, and take notes. No matter what they think they know, there is always room for learning.

# SUCCESS STORIES & PARTICIPANT TESTIMONIES ON INTERNSHIP PROGRAM



## Participant: Alexander Stroble DLIR, DCD

Before the Hele Imua Internship program, I had applied to many postings to no response. The Statewide Internship Program, Hele Imua gave me the opportunity to show my merits through my actions and I am thankful for the opportunity. Since my onboarding in August, I was able to gain the experience and establish my work network. Now I have been hired before my 89-day time had finished. My time with DLIR's, TDI Disability has given me the office experience I was looking for to move my career in the path I have been seeking.

Participant: Megan Yamamoto DHS/MQD

After graduating from university, I encountered a tough job market that made it challenging to pursue my career aspirations due to limited opportunities and a lack of experience. I wanted to change the trajectory of my career, rather than let the job market define it. Hele Imua gave me that opportunity! The program connects individuals to jobs in a meaningful way, fostering a sustainable workforce and retaining local talent. I am grateful to the DLIR Team for their commitment to maintaining this program, as well as the departments that collaborate with them to nurture the next generation. I am pleased with the outcome of my participation and hope to the success stories continue!

Participant: Jonathan Fatu DHS/MQD/SO

"I am incredibly grateful to have been chosen for the Hele Imua internship program. The support and guidance provided by WDD Internship Team; and the entire team at DHS/MQD/SO were instrumental in my success. Thanks to their dedication and mentorship, I was able to develop my skills and confidently navigate the challenges of the program. Ultimately, this experience paved the way for me to secure a fulfilling job that aligns perfectly with my career aspirations. I truly appreciate the invaluable opportunity and support that the Hele Imua program provided, and I wholeheartedly recommend it to anyone seeking to advance their career."