

One-Stop Operator Quarterly Report

April 1, 2025 – June 30, 2025

Customer Count

- **4th Quarter Customer count for the One-Stop Center**
 - New 407
 - Returning 1956
 - Total 2363
- **Annual Customer count for the One-Stop Center**
 - New 1402
 - Returning 8378
 - Total 9780
- **4th Quarter Customer count for the Resource Center**
 - New 209
 - Returning 757
 - Total 966
- **Annual Customer count for the Resource Center**
 - New 733
 - Returning 3529
 - Total 4262

Resource Center

The American Job Center Hawaii provides an on-site resource center equipped with essential office amenities, including computers with internet access, an ADA-compliant workstation, printing services, telephones, fax machines, and the assistance of a fully trained staff member to help individuals make full use of these resources.

AJCH Partners Meetings

The most recent American Job Center Hawai'i Partners Meeting was held virtually on June 3, 2025, and featured a training session led by Larry Robbin. The session focused on diverse partnership models and strategies to enhance collaborative effectiveness. Dates and content for upcoming Partners Meetings are currently under consideration.

One-Stop Operator Activities

The One-Stop Operator, in collaboration with the Core Partners, continues to enhance access to WIOA and partner-related training opportunities. To support cross-agency understanding and improve service coordination, the Core

Partners have launched a recurring monthly training series designed to keep staff informed about program offerings, eligibility requirements, and referral procedures.

A recent session held on June 20, 2025, featured a presentation by the Waipahu and McKinley Community Schools for Adults. Upcoming sessions will include presentations on the Jobs for Veterans State Grants (JVSG) program, the Homeless Veterans' Reintegration Program (HVRP), and the WIOA Youth program, with dates to be announced. These monthly sessions will continue as part of a sustained effort to strengthen interagency collaboration and ensure consistent, high-quality service delivery across the workforce system.

LEVEL UP ^{with ↑} WORKHAWAII'I

**WIOA ADULT, DISLOCATED WORKER,
YOUTH, & QUEST PROGRAMS**

Quarter 4 of Program Year 23: April-June, 2025

Report to O'ahu Workforce Development Board Meeting July 24, 2025





PERFORMANCE - ADULT

WIOA PERFORMANCE MEASURES

PY23 GOAL

PY23 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY23 GOAL</u>	<u>PY23 PERFORMANCE TO DATE</u>
Enrollment	300	583
Employment 2nd quarter after exit	75%	72.4%
Employment 4th quarter after exit	75%	79.5%
Median earnings in the 2nd quarter after exit	\$7,700	\$7,872.97
Credential attainment rate	64%	42.4%
Measurable Skill Gains	64%	47.3%



PERFORMANCE - DW

WIOA PERFORMANCE MEASURES

PY23 GOAL

PY23 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY23 GOAL</u>	<u>PY23 PERFORMANCE TO DATE</u>
Enrollment	225	116
Employment 2nd quarter after exit	74%	80.0%
Employment 4th quarter after exit	79%	76.5%
Median earnings in the 2nd quarter after exit	\$10,000	\$10,559.38
Credential attainment rate	70%	28.6%
Measurable Skill Gains	70%	28.0%



PERFORMANCE - YOUTH

WIOA PERFORMANCE MEASURES

PY23 GOAL

PY23 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY23 GOAL</u>	<u>PY23 PERFORMANCE TO DATE</u>
Enrollment	298	155
Education & Employment 2nd quarter after exit	68%	68.4%
Education & Employment 4th quarter after exit	65%	67.7%
Median earnings in the 2nd quarter after exit	\$5,000	\$4,804.45
Credential attainment rate	65%	77.4%
Measurable Skill Gains	53%	58.3%



PERFORMANCE - QUEST

WIOA PERFORMANCE MEASURES

PY23 GOAL

PY23 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY23 GOAL</u>	<u>PY23 PERFORMANCE TO DATE</u>
Enrollment	150	207
Placed with QUEST Worksite	150	158



SUCCESS STORIES



SHANIÉN CHAPMAN
DISLOCATED WORKER

SHAYDAN BRINGAS
YOUTH



WORKHAWAII'
WIOA ADULT, DW,
YOUTH, & QUEST
JULY 2025