

# LEVEL UP <sup>with</sup> WORKHAWAII'I

## ONE-STOP OPERATOR

Quarter 1 of Program Year 24: July-September, 2025

*Report to O'ahu Workforce Development Board Meeting October 23, 2025*



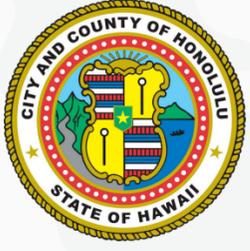


# CUSTOMER COUNT

## ONE-STOP CENTER

## RESOURCE CENTER

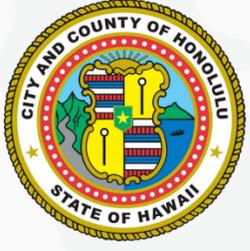
New	245	121
Returning	2013	791
Total	2258	912



# RESOURCE CENTER

The **American Job Center Hawai'i (AJCH)** continues to serve as a vital resource for our community. The on-site Resource Center offers accessible workstations, computers with internet access, an ADA-compliant workstation, printing and fax services, and phone access. Our dedicated staff remain available to guide individuals in making the most of these tools as they pursue their employment and training goals.





# PARTNERS MEETINGS

The most recent AJCH Partners Meeting was held on September 26, 2025, in a hybrid format (in-person and virtual). The meeting focused on services and program updates offered through the City and County of Honolulu, WorkHawaii Division. Looking ahead, the next Partners Meeting is scheduled for December 3, 2025, and will be held in-person, emphasizing networking and team-building opportunities to further strengthen interagency collaboration.



# OSO ACTIVITIES

The One-Stop Operator, in collaboration with the Core Partners, continues to enhance access to WIOA and partner-related training opportunities. One key initiative underway is the development of monthly case conferencing meetings—designed to track dual enrollments, streamline service delivery, and foster stronger collaboration across programs. These sessions aim to address complex cases, reduce service duplication, and improve service coordination.

# LEVEL UP with WORKHAWAII'I

## WIOA ADULT, DISLOCATED WORKER, & YOUTH PROGRAMS

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# PERFORMANCE - ADULT

## WIOA PERFORMANCE MEASURES

## PY23 GOAL

## PY24 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY23 GOAL</u>	<u>PY24 PERFORMANCE TO DATE</u>
Enrollment	400	187
Employment 2nd quarter after exit	83%	73.3%
Employment 4th quarter after exit	83%	70.7%
Median earnings in the 2nd quarter after exit	\$8,700	\$6,431.30
Credential attainment rate	75%	52.9%
Measurable Skill Gains	85%	19.3%



# PERFORMANCE - DW

## WIOA PERFORMANCE MEASURES

## PY24 GOAL

## PY24 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY24 GOAL</u>	<u>PY24 PERFORMANCE TO DATE</u>
Enrollment	275	30
Employment 2nd quarter after exit	83%	80.0%
Employment 4th quarter after exit	83%	76.5%
Median earnings in the 2nd quarter after exit	\$11,700	\$9,652.41
Credential attainment rate	85%	75.0%
Measurable Skill Gains	85%	13.3%



# PERFORMANCE - YOUTH

## WIOA PERFORMANCE MEASURES

## PY24 GOAL

## PY24 PERFORMANCE TO DATE

<u>WIOA PERFORMANCE MEASURES</u>	<u>PY24 GOAL</u>	<u>PY24 PERFORMANCE TO DATE</u>
Enrollment	300	80
Education & Employment 2nd quarter after exit	77%	100.0%
Education & Employment 4th quarter after exit	83%	33.3%
Median earnings in the 2nd quarter after exit	\$5,650	\$7,745.41
Credential attainment rate	80%	66.7%
Measurable Skill Gains	85%	22.0%



# ABOUT THE DATA

- WIOA Adult, Dislocated Worker, and Youth metrics taken from the ETA 9173 Federal Report the week of October 6<sup>th</sup>, 2025
- Enrollment numbers
  - All three programs show significant increase in enrollment numbers compared to PY23 Q1
    - Adult: 147%
    - DW: 176%
    - Youth: 242%
- Measurable Skill Gains
  - MSG continues to be a metric of focus
  - Looking forward to requested MSG training
- Youth Program
  - Combination of factors leading to marked increase in Q2 outcomes



# SUCCESS STORIES



***KIMBERLY AKIONA  
ADULT***



***GREATLYNN LORENZO  
YOUTH***