

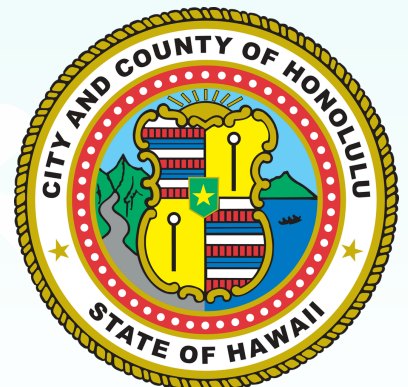
LEVEL UP ^{with ↑} WORKHAWAII'I

American Job Center Hawai'i

WIOA ADULT, DISLOCATED WORKER, & YOUTH PROGRAMS

*Quarter 4 of Program Year 25:
April - June, 2026*

Report to O'ahu
Workforce Development
Board Meeting
July 23, 2026



PY 25

01 PERFORMANCE

	<u>WIOA PERFORMANCE</u> <u>INDICATOR</u>	<u>NEGOTIATED</u> <u>LEVEL</u>	<u>Q3 ACTUAL</u> <u>LEVEL</u>	<u>Q4 ACTUAL</u> <u>LEVEL</u>	<u>SCORE</u> <u>DIFFERENCE</u>
ADULT	Employment 2nd quarter after exit	83.0%	72.0%	69.6%	-2.4%
	Employment 4th quarter after exit	83.0%	64.6%	69.3%	+4.7%
	Median earnings in the 2nd quarter after exit	\$8,700	\$7,756.99	\$7,803.41	+\$46.42
	Credential attainment rate	75%	61.7%	79.7%	+18.0%
	Measurable skill gains	85.0%	70.6%	78.0%	+7.4%
DISLOCATED WORKER	Employment 2nd quarter after exit	83.0%	76.7%	76.3%	-0.4%
	Employment 4th quarter after exit	83.0%	83.9%	74.4%	-9.5%
	Median earnings in the 2nd quarter after exit	\$11,700	\$10,125.42	\$11,364.36	+\$1,238.94
	Credential attainment rate	85.0%	81.8%	71.4%	-10.4%
	Measurable skill gains	85.0%	82.1%	67.8%	-14.3%

CONT. PY 25

@2 PERFORMANCE

YOUTH

<u>WIOA PERFORMANCE</u> <u>INDICATOR</u>	<u>NEGOTIATED</u> <u>LEVEL</u>	<u>Q3 ACTUAL</u> <u>LEVEL</u>	<u>Q4 ACTUAL</u> <u>LEVEL</u>	<u>SCORE</u> <u>DIFFERENCE</u>
Employment 2nd quarter after exit	77.0%	54.6%	62.8%	+8.2%
Employment 4th quarter after exit	83.0%	72.2%	60.0%	-12.2%
Median earnings in the 2nd quarter after exit	\$5,650	\$6,752.25	\$7,736.63	+\$984.38
Credential attainment rate	80%	73.3%	87.5%	+14.2%
Measurable skill gains	85%	48.8%	58.1%	+9.3%

Program Enrollment Numbers

- Adult: 331
- Dislocated Worker: 45
- Youth: 139

03 SUCCESS STORIES

EMMA HYATT — IN HER OWN WORDS

I moved to Hawai'i when my husband's work brought us here, and stepped into a new job I expected to grow into a long-term career, not just something to get by on. Within a couple of months we started building real roots, even purchasing our first home. Then came a round of layoffs, and my position was eliminated. My husband had to take on more to cover what I could no longer contribute, and I found myself job hunting in a new place, trying to figure out what came next.

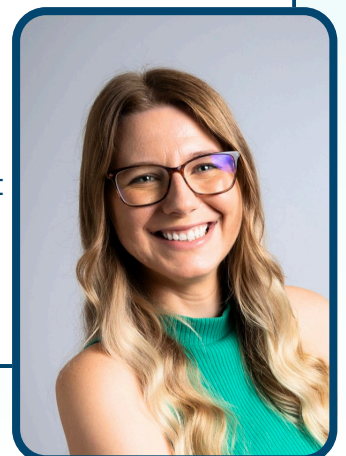
I first heard about WorkHawai'i through Accumulus itself. The firm had been serving as my previous employer's outsourced CFO, so I already knew of them and the caliber of their work before there was ever an opening on their team. Stacey, their CEO, had heard about some of my interests along the way, and the program gave them a way to build a position around that, which allowed them to take a chance on me. It was structured as an internship with the intention of moving into a full-time role, and it gave me something I badly needed after months of rejection: hope.

The support didn't stop once I was placed. Both the WorkHawai'i team and Accumulus stayed involved, answering my questions and checking in on how things were going, even after the formal program ended. I never felt like I was a burden for asking questions or wanting an update. That kind of steady support made a real difference during a stressful transition.

Looking back, I wouldn't change a thing about how I got here, even the parts that felt like missteps at the time. Accumulus has become a WorkHawai'i success story in its own right, and since going through the program myself, I've been able to serve as an extra layer of support for others the firm has brought on through it, sharing what I learned along the way.

This opportunity changed how I think about my career. For years I stayed in a field that felt safe, even after it stopped making me happy, because it was familiar and secure. The layoff taught me that "safe" isn't guaranteed just because it looks that way on paper. Taking a leap into a completely different field, one I'd thought about but never pursued, turned out to be the best decision I could have made. It's let me grow skills I'd only ever used as hobbies into a real profession, and I genuinely can't picture myself doing anything else now.

My advice to anyone starting this journey: don't be afraid to lean on people you already know professionally when you're job hunting. Sometimes the right opportunity comes through a connection you already have, and a program like WorkHawai'i can be the bridge that lets an employer take that chance on you. And once you're in, ask the questions you need to ask. The people in this program want you to succeed, and checking in isn't a weakness, it's part of how the process is supposed to work.



WIOA BULLETIN

@4 02-23 TERMS

Negotiated Level of Performance

- “Target goal that is mutually agreed upon before the start of a program year, first by the State and the USDOL, ETA for a Statewide performance indicator and then by the State and a LWDB for a local area performance indicator. The negotiated levels are written in the State plan.”

Adjusted Level of Performance

- “An adjustment to a negotiated level of performance that is calculated after the end of a program year. The adjusted level factors in actual participant characteristics and current economic conditions for the program year that is being assessed.”

Individual Indicator Score

- “How well a performance indicator has performed based on the adjusted level of performance. It is calculated by dividing the actual level of performance by the adjusted level of performance.”

Threshold for Failure

- “In accordance with 20 CFR § 677.190(d) and 34 CFR §§ 361.190(d) and 463.190(d), a performance failure occurs if:
 - Any single *Individual Indicator Score* for any single program falls below 50 percent of the adjusted level of performance;
 - The *Overall Local Area Program Score* falls below 90 percent for that single program; or
 - The *Overall Local Area Indicator Score* falls below 90 percent for that single measure.”

Sanction Standards

- “A sanction on performance failure will be imposed when the same performance indicator of a WIOA core program fails in three consecutive program years.”

EXAMPLE

05 CALCULATIONS

Table 2. Example of Calculation of Overall Local Area Program Score

Primary Indicator of Performance	Actual Level of Performance (Numerator/Denominator)	Adjusted Level of Performance	Individual Indicator Score Calculation
Employment 2 nd Quarter After Exit	$\frac{75}{100}$	80.1%	$\left(\frac{75}{100}\right) \div 80.1\% = 93.6\%$
Employment 4 th Quarter After Exit	$\frac{40}{110}$	75.4%	$\left(\frac{40}{110}\right) \div 75.4\% = 48.2\%$
Median Earnings 2 nd Quarter After Exit	\$5,500	\$6,000	$\$5,500 \div \$6,000 = 91.6\%$
Credential Attainment	$\frac{60}{90}$	72.8%	$\left(\frac{60}{90}\right) \div 72.8\% = 91.5\%$
Measurable Skill Gains	$\frac{80}{95}$	82.5%	$\left(\frac{80}{95}\right) \div 82.5\% = 102.0\%$
Overall Local Area Program Score (Average of Individual Indicator Scores for One Program)	—	—	85.3%

Taken from WIOA Bulletin 02-23

Note: enrollment is not a Primary Indicator of Performance

PY 20

06 PERFORMANCE

	<u>WIOA PERFORMANCE</u> <u>INDICATOR</u>	<u>NEGOTIATED</u> <u>LEVEL</u>	<u>ADJUSTED</u> <u>LEVEL</u>	<u>ACTUAL</u> <u>LEVEL</u>	<u>INDICATOR</u> <u>SCORE</u>
ADULT	Employment 2nd quarter after exit	55.0%	51.9%	80.0%	154.1%
	Employment 4th quarter after exit	64.0%	46.6%	83.3%	178.8%
	Median earnings in the 2nd quarter after exit	\$5,450	\$6,269	\$7,415	118.2%
	Credential attainment rate	65.0%	100.9%	79.3%	78.6%
	Measurable skill gains	50.0%	59.9%	58.1%	97.0%
	Overall				125.3%
DISLOCATED WORKER	Employment 2nd quarter after exit	58.0%	58.0%	74.1%	127.7%
	Employment 4th quarter after exit	68.0%	60.3%	75.9%	125.8%
	Median earnings in the 2nd quarter after exit	\$7,400	\$8,273	\$9,514	115.0%
	Measurable skill gains	68.0%	53.5%	68.2%	127.4%
	Credential attainment	50.0%	14.4%	60.4%	419.3%
	Overall				183.0%

CONT. PY 20 @7 PERFORMANCE

YOUTH

<u>WIOA PERFORMANCE</u> <u>INDICATOR</u>	<u>NEGOTIATED</u> <u>LEVEL</u>	<u>ADJUSTED</u> <u>LEVEL</u>	<u>ACTUAL</u> <u>LEVEL</u>	<u>INDICATOR</u> <u>SCORE</u>
Employment 2nd quarter after exit	55.5%	87.1%	59.1%	67.8%
Employment 4th quarter after exit	54.0%	38.7%	57.6%	148.9%
Median earnings in the 2nd quarter after exit	\$3,700	\$2,119	\$3,958	186.7%
Credential attainment rate	63.1%	61.5%	40.9%	66.4%
Measurable skill gains	50.0%	64.8%	41.8%	64.5%
Overall				106.9%

Taken from WIOA Bulletin 01-22

Note:

- All indicator scores for Program Year 20 Local Area exceeded threshold for failure.

PY 23

PERFORMANCE

ADULT

DISLOCATED WORKER

<u>WIOA PERFORMANCE</u> <u>INDICATOR</u>	<u>NEGOTIATED</u> <u>LEVEL</u>	<u>ADJUSTED</u> <u>LEVEL</u>	<u>ACTUAL</u> <u>LEVEL</u>	<u>INDICATOR</u> <u>SCORE</u>
Employment 2nd quarter after exit	60.0%	59.6%	80.2%	134.4%
Employment 4th quarter after exit	65.0%	62.9%	75.9%	120.8%
Median earnings in the 2nd quarter after exit	\$6,800	\$6,084	\$8,244	135.5%
Credential attainment rate	58.0%	58.7%	71.2%	121.1%
Overall				128.0%
Employment 2nd quarter after exit	71.0%	72.1%	69.7%	96.7%
Employment 4th quarter after exit	76.0%	78.0%	68.5%	87.8%
Median earnings in the 2nd quarter after exit	\$8,500	\$8,270	\$11,349	137.2%
Credential attainment rate	68.0%	67.9%	81.8%	120.5%
Overall				110.6%

Taken from WIOA Bulletin 01-25

CONT. PY 23

09 PERFORMANCE

YOUTH

<u>WIOA PERFORMANCE</u> <u>INDICATOR</u>	<u>NEGOTIATED</u> <u>LEVEL</u>	<u>ADJUSTED</u> <u>LEVEL</u>	<u>ACTUAL</u> <u>LEVEL</u>	<u>INDICATOR</u> <u>SCORE</u>
Employment 2nd quarter after exit	68.0%	64.4%	65.9%	100.1%
Employment 4th quarter after exit	62.0%	57.1%	64.7%	113.4%
Median earnings in the 2nd quarter after exit	\$4,300	\$4,078	\$3,603	88.4%
Credential attainment rate	65.0%	75.4%	66.7%	88.4%
Overall				97.6%

Taken from WIOA Bulletin 01-25

Notes:

- All indicator scores for Program Year 23 Local Area exceeded threshold for failure.
- "Measurable skill gains will not be used for the purposes of issuing sanctions since the baseline data used to determine the indicator has been deemed insufficient at this time."
 - WIOA Bulletin 01-25

COMPARING DATA: 10 ACTUAL LEVELS

ADULT

DISLOCATED WORKER

WIOA PERFORMANCE INDICATOR		PY 20	PY 23	PY 25
ADULT	Employment 2nd quarter after exit	80.0%	80.2%	69.6%
	Employment 4th quarter after exit	83.3%	75.9%	69.3%
	Median earnings in the 2nd quarter after exit	\$7,415	\$8,244	\$7,803.41
	Credential attainment rate	79.3%	71.2%	79.7%
	Measurable skill gains	58.1%		78.0%
DISLOCATED WORKER	Employment 2nd quarter after exit	74.1%	69.7%	76.3%
	Employment 4th quarter after exit	75.9%	68.5%	74.4%
	Median earnings in the 2nd quarter after exit	\$9,514	\$11,349	\$11,364.36
	Credential attainment rate	68.2%	81.8%	71.4%
	Measurable skill gains	60.4%		67.8%

COMPARING DATA:

11 ACTUAL LEVELS

YOUTH

<u>WIOA PERFORMANCE INDICATOR</u>	<u>PY 20</u>	<u>PY 23</u>	<u>PY 25</u>
Employment 2nd quarter after exit	59.1%	65.9%	62.8%
Employment 4th quarter after exit	57.6%	64.7%	60.0%
Median earnings in the 2nd quarter after exit	\$3,958	\$3,603	\$7,736.63
Credential attainment rate	40.9%	66.7%	87.5%
Measurable skill gains	41.8%		58.1%

Note:

- Based on previous data comparisons with current Performance Indicators, we expect to meet or exceed failure thresholds for all metrics in Program Year 25.

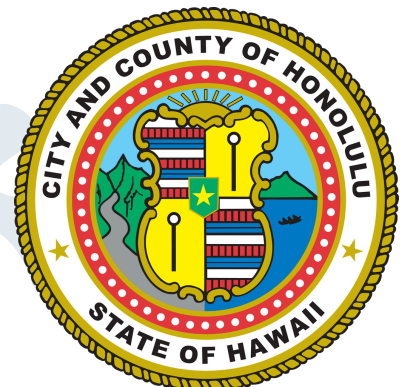
LEVEL UP ^{with ↑} WORKHAWAII'I

American Job Center Hawai'i

ONE-STOP OPERATOR

*Quarter 4 of Program Year 25:
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01 CUSTOMER COUNT

ONE-STOP CENTERRESOURCE CENTER

New	370	141
Returning	1833	726
Total	2203	867

First Phone Engagement with new customers: 692

Community-Based Outreach Engagement with Customers: 2110

02 OVERVIEW

The **American Job Center Hawai'i (AJCH)** was consistently and actively engaged in the local workforce development community in the third quarter of Program Year 25. Industry partners, recognizing the robust opportunities that the AJCH provides across a wide spectrum of services and sectors, continued to look to the AJCH as a community resource and partner.

EVENTS: APRIL

- ★ 4/7 – WDD Resume Workshop
- ★ 4/14 – WorkHawaii Hiring Event
- ★ 4/22 – WDD Resume Workshop
- ★ 4/23 – WDD Interview Workshop
- 4/24 – Ho’ala Kailua Hiring Event
- 4/29 – Star Advertiser Career Expo
- 4/30: WDC AI Symposium – Where is AI and Where is it Going?

S	M	T	W	T	F	S
		★				
		★				
			★	★	★	
			★	★		

Key

- ★ Demographic Focus: Veterans and Military
- ★ Demographic Focus: Dislocated Worker
- ★ Demographic Focus: Youth
- ★ General Event

04 EVENTS: MAY

OTHER EVENTS

- 5/3 – Allied Hiring Event
- 5/6 – Windward Community College Mental Health Fair
- 5/7 – Ho’ala Wahiawa Hiring Event
- ★ 5/14 – WDD Resume Workshop
- 5/20 – Ho’ala Downtown Hiring Event
- ★ 5/20 WDD Resume Workshop
- ★ 5/21 – WDD Interview Workshop
- 5/22 – Ho’opili Kaiaulu Resource Fair
- 5/23 – WDD Ke’ehi Lagoon Job Fair

S	M	T	W	T	F	S
★			★	★		
				★		
			★	★	★	★

Key

- ★ Demographic Focus: Veterans and Military
- ★ Demographic Focus: Dislocated Worker
- ★ Demographic Focus: Youth
- ★ General Event

- 6/3 – VA Health Care Job Fair
- 6/4 – Waipahu High School Job Fair
- 6/17 – Kapiolani Goodwill Job Fair
- 6/18 – WDD Resume Workshop
- 6/19 – WDD Interview Workshop
- 6/23 – VA Health Care Job Fair

S	M	T	W	T	F	S
		★	★			
		★	★	★		
	★					

Demographic Focus:
Veterans and Military

Demographic Focus:
Dislocated Worker

Demographic Focus:
Youth

General Event